

# CITY of LAGUNA WOODS CITY COUNCIL AGENDA

Special Meeting  
Wednesday, March 30, 2016  
2:00 p.m.

Laguna Woods City Hall  
24264 El Toro Road  
Laguna Woods, California 92637

Noel Hatch  
Mayor

Shari L. Horne  
Mayor Pro Tem

Cynthia Connors  
Councilmember



Bert Hack  
Councilmember

Carol Moore  
Councilmember

***Welcome to a meeting of the Laguna Woods City Council!***

***This meeting may be recorded, televised, and made publically available.***

Public Comments: Persons wishing to address the City Council are requested to complete and submit a speaker card to City staff. Speaker cards are available near the entrance to the meeting location. Persons wishing to address the City Council on an item appearing on this agenda will be called upon at the appropriate time during the item's consideration. Persons wishing to address the City Council on an item *not* appearing on the agenda will be called upon during the "Public Comments" item. Persons who do not wish to submit a Speaker Card, or who wish to remain anonymous, may indicate their desire to speak from the floor. Speakers are requested, but not required, to identify themselves.

Americans with Disabilities Act (ADA): It is the intention of the City to comply with the ADA. If you need assistance to participate in this meeting, please contact either the City Clerk's Office at (949) 639-0500/TTY (949) 639-0535 or the California Relay Service at (800) 735-2929/TTY (800) 735-2922. The City requests at least two business days' notice in order to effectively facilitate the provision of reasonable accommodations.

REGULAR MEETING SCHEDULE

The Laguna Woods City Council regularly meets on the third Wednesday of each month at 2 p.m.

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AFFIDAVIT OF POSTING

STATE OF CALIFORNIA     )  
COUNTY OF ORANGE     ) ss.  
CITY OF LAGUNA WOODS    )

I, Yolie Trippy, Deputy City Clerk, City of Laguna Woods, hereby certify under penalty of perjury that this agenda was posted at Laguna Woods City Hall, 24264 El Toro Road, Laguna Woods, California 92637; on the City’s website ([www.cityoflagunawoods.org](http://www.cityoflagunawoods.org)); and, at other locations designated by Resolution No. 02-33, pursuant to California Government Code Section 54954.2 of the Ralph M. Brown Act.

This agenda was also delivered and posted pursuant to Government Code Section 54956.

  
\_\_\_\_\_  
YOLIE TRIPPY, Deputy City Clerk

3-28-16  
\_\_\_\_\_  
Date

**I. CALL TO ORDER**

**II. ROLL CALL**

**III. PLEDGE OF ALLEGIANCE**

**IV. PRESENTATIONS AND CEREMONIAL MATTERS**

**V. PUBLIC COMMENTS**

About Public Comments: This is the time and place for members of the public to address the City Council on items *not* appearing on this agenda. Pursuant to State law, the City Council is unable to take action on such items, but may engage in brief discussion, provide direction to City staff, or schedule items for consideration at future meetings.

**VI. CONSENT CALENDAR**

About the Consent Calendar: All items listed on the Consent Calendar are considered routine and will be enacted by one vote. There will be no separate discussion of these items unless a member of the City Council, City staff, or the public requests that specific items be removed from the Consent Calendar for separate discussion and consideration of action.

6.1 General Plan Annual Report

*Recommendation:* Receive and file the General Plan Annual Report for the 2015 calendar year.

6.2 Waste Disposal Agreement

*Recommendation:* Approve a resolution entitled:

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF LAGUNA WOODS, CALIFORNIA, APPROVING THE REVISED EFFECTIVE DATE TO AN AMENDMENT TO THE 2009 WASTE DISPOSAL AGREEMENT WITH THE COUNTY OF ORANGE

**VII. PUBLIC HEARINGS**

## **VIII. CITY COUNCIL BUSINESS**

### **8.1 City Hall Building Maintenance**

*Recommendation:* Authorize the City Manager to transfer and expend up to \$50,000 from the Fiscal Year 2015-16 General Fund City Council Contingency budget to offset unanticipated City Hall building maintenance expenditures, including expenditures related to the temporary relocation of the second floor.

## **IX. CITY COUNCIL REPORTS AND COMMENTS**

About City Council Comments and Reports: This is the time and place for members of the City Council to provide reports on meetings attended including, but not limited to, meetings of regional boards and entities to which they have been appointed to represent the City and meetings attended at the expense of the City pursuant to California Government Code Section 53232.3. Members of the City Council may also make other comments and announcements.

### **9.1 Comments and Reports**

## **X. CLOSED SESSION**

## **XI. CLOSED SESSION REPORT**

## **XII. ADJOURNMENT**

Next Regular Meeting:                      Wednesday, April 20, 2016 at 2 p.m.  
Laguna Woods Village Community Center  
Board Room  
24351 El Toro Road, Laguna Woods, California 92637

**\*\* NOTE LOCATION CHANGE \*\***

**6.1-6.2**  
**CONSENT CALENDAR SUMMARY**

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# City of Laguna Woods Agenda Report

**TO:** Honorable Mayor and City Councilmembers  
**FROM:** Christopher Macon, City Manager  
**FOR:** March 30, 2016 Special Meeting  
**SUBJECT:** Consent Calendar Summary

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## **Recommendation**

Approve all proposed actions on the March 30, 2016 Consent Calendar by single motion and City Council action.

## **Background**

All items listed on the Consent Calendar are considered routine and will be enacted by one vote. There will be no separate discussion of these items unless a member of the City Council, staff, or the public requests that specific items be removed from the Consent Calendar for separate discussion and consideration of action.

## **Summary**

The March 30, 2016 Consent Calendar contains the following items:

- 6.1 Approval of a motion to receive and file the General Plan Annual Report for the 2015 calendar year. The City is required to file a report describing the status of the implementation of the General Plan with the City Council, the State of California's Office of Planning and Research, and the State of California's Department of Housing and Community Development no later than April 1 of each year [Government Code Section 65400(a)(2)].
- 6.2 Approval of a resolution approving the revised effective date to an amendment to the 2009 Waste Disposal Agreement with the County of

Orange. The City Council approved the amendment to the Waste Disposal Agreement on May 20, 2015. At that time, the effective date was to be no later than September 30, 2015, contingent on approval of the amendment by all participating agencies. The City of Irvine withheld approval until March 22, 2016. (*Note: The City of Irvine's approval is contingent on the Board of Supervisors' approval of separate, Irvine-specific conditions.*) In order to proceed with finalizing the amendment, the County of Orange has requested that the City approve a revised effective date of June 30, 2016. No other modifications to the amendment are proposed.

**6.1**  
**GENERAL PLAN ANNUAL REPORT**

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**City of Laguna Woods**

**General Plan Annual Report**  
**2015**

**Planning & Environmental Services Department**



**City of Laguna Woods**  
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**Prepared by:**  
**Douglas C. Reilly**  
**Assistant City Manager**  
**[DReilly@cityoflagunawoods.org](mailto:DReilly@cityoflagunawoods.org)**

**March 2016**

**CITY COUNCIL**

Noel Hatch  
Mayor

Shari L. Horne  
Mayor Pro Tem

Cynthia Connors  
Councilmember

Bert Hack  
Councilmember

Carol Moore  
Councilmember

**CITY MANAGER**

Christopher Macon

**ASSISTANT CITY MANAGER**

Douglas C. Reilly

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## 1. Introduction

California Government Code Section 65300 requires that each city adopt a General Plan to guide the long-term physical development of the City. The General Plan consists of seven elements addressing land use, housing, circulation, open space, conservation, safety, and noise. Future physical development of the City of Laguna Woods, as well as the formulation of municipal programs and services needed to support such development, will be guided through policies, objectives, and implementation measures set forth in each general plan element. Initially adopted in October 2002, the Laguna Woods General Plan provides the foundation for the City to function as a distinct and unique community. The policies, programs, and other measures discussed in this document serve as a blueprint for the future. Primary among the General Plan's objectives is the development of a self-sustaining community that provides for goods, services, housing, employment, and recreational opportunities.

California Government Code Section 65400 mandates that certain cities and all 58 counties submit an annual report on the status of the General Plan and progress in its implementation to their legislative bodies, the Governor's Office of Planning and Research ("OPR"), and the California Housing and Community Development ("HCD") Department. This report has been prepared to summarize the status of the Laguna Woods General Plan and the progress made in its implementation in 2015. Significant policies, programs, and other measures that were developed or adopted over the reporting period are included in this document provide concrete examples of the City's progress towards implementation. Also included in this document are figures, tables, and information requested by HCD. Prepared in accordance with State law, the HCD-requested items illustrate the City's progress towards meeting its share of regional housing needs (see Chapter 5, Regional Housing Needs Assessment Allocation).

The preparation of this document is not only a statutory measure developed to comply with State law. The General Plan Annual Report provides a systematic look at the City's progress in meeting its General Plan goals. This process serves as a valuable tool for staff to gain perspective on the effectiveness of General Plan implementation measures, as well as areas that might require a different approach. Lastly, the results of this document will serve as a guide for decision makers (e.g., City Council) in prioritizing future policy development, resource allocations, programs, services, and projects.

## 2. Background

Laguna Woods occupies approximately three square miles of land in Orange County, California and is bordered by the cities of Aliso Viejo, Irvine, Laguna Beach, and Laguna Hills, as well as unincorporated and undeveloped open space owned by the County of Orange and the City of Laguna Beach. Transportation routes near Laguna Woods include the Interstate 5 Freeway (I-5), and State Routes 73 ("SR-73") and 133 ("SR-133"). Portions of SR-73 and SR-133 are operated as toll roads by the Transportation Corridor Agency.

Laguna Woods is predominantly built out. Nonetheless, the status of properties, both developed and undeveloped, could change and there is potential for infill development of unused or underutilized properties that are currently designated for commercial, residential, or community facilities land uses.

The California Department of Finance (“DOF”) estimates that Laguna Woods’ population was 16,652 as of January 1, 2015. That figure represents an increase of 0.5% as compared to DOF’s previous estimate of 16,581 as of January 1, 2014. DOF estimates incorporate United States Census counts, the most recent of which found that Laguna Woods’ population was 16,192. The population is known to experience seasonal variation, adding as many as 1,500 residents throughout the year to the base number counted during the United States Census. For example, the 2000 United States Census counted 17,794 residents with essentially the same number of housing units as existed in 2010.

### 3. General Plan Adoption and Amendments

Preparation of the Laguna Woods General Plan began with a series of community workshops held in early 2001. Perspectives and issues presented by members of the community set the course for the new General Plan. The General Plan Coordinating Committee, appointed by the City Council, considered each draft-component of the new General Plan and provided input at monthly meetings from February 2001 through June 2002. The Community Services Committee provided input on the draft document at public meetings in March and August 2002. In September 2002, the Planning Advisory Committee recommended that the City Council certify the Environmental Impact Report prepared in conjunction with the General Plan and adopt the draft General Plan. The City Council held a public hearing, certified the Environmental Impact Report, and adopted the General Plan on October 16, 2002. The General Plan Housing Element was subsequently certified by HCD on April 7, 2003.

The City adopted two General Plan amendments in 2015: a comprehensive update of the Conservation Element and a private applicant-initiated amendment of the Land Use Element to change the land use designation for eight parcels from “Urban Activities Center” to “Open Space.” A brief summary of the General Plan amendments adopted since the initial adoption is included in the following table:

| <b>SUMMARY OF LAGUNA WOODS GENERAL PLAN AMENDMENTS</b> |   |  |
|--|---|--|
| <b>Date</b>  | <b>Action</b>                                   | <b>Description</b>   |
| October 2005   | General Plan Amendment (GPA 05-01)              | General Plan Amendment to change a property from Commercial to High Density Residential  |
| July 2007  | General Plan Amendment (GPA 07-01)              | General Plan Amendment for the annexation of 170 acres of land for Open Space  |
| January 2009   | General Plan Housing Element Update             | Housing Element Update   |
| December 2010  | General Plan Land Use Element and Map Amendment | General Plan Amendment incorporating new “Residential Community” and “Community Facilities” land use designation, and reflecting a private community name change from “Leisure World” to “Laguna Woods Village.” |
| June 2013  | General Plan Circulation Element Update         | Addition of a road definition and updates to ensure consistency with the Master Plan of Arterial Highways (“MPAH”)   |
| February 2014  | General Plan Housing Element Update             | Housing Element Update (streamlined option)  |

| SUMMARY OF LAGUNA WOODS GENERAL PLAN AMENDMENTS<br>(continued from page 2) |  |  |
|--|--|--|
| Date   | Action                                   | Description  |
| April 2014   | General Plan Safety Element Update       | Comprehensive update of the Safety Element   |
| July 2015  | General Plan Conservation Element Update | Comprehensive update of the Conservation Element   |
| July 2015  | General Plan Amendment (GPA 15-19)       | General Plan Amendment to change the land use designation for eight parcels from “Urban Activities Center” to “Open Space” |

A comprehensive update of the General Plan is currently underway. The updated General Plan will address the seven elements required by State law (circulation, conservation, housing, land use, noise, open space, and safety), as well as economic vitality. In addition to addressing emerging issues and community priorities, the General Plan will be updated to ensure compliance with State law and revise implementing policy frameworks (goals, policy objectives, and implementation actions). As a result of recent updates to the conservation and safety elements, this project will primarily focus on the circulation (mobility), housing, land use, noise, and open space elements, as well as the new economic vitality element. A 25-year planning horizon will allow for a long-term approach to critical issues.

#### 4. Significant Projects and Programs

The City Council is the City’s legislative body. The City Council serves as the Planning Commission for land use decisions and conducts extensive community outreach targeting residents, businesses, nonprofit organizations, and others to gain input on proposed projects, services, and programs.

The purpose of this section is to highlight a sampling of significant projects, services, and programs in 2015 that were instrumental to the implementation of the General Plan.

**City Hall Services:** Laguna Woods City Hall hosts a branch of the County of Orange’s public library system. With hours from 10 a.m. to 4:30 p.m., Monday through Friday, residents can request books and other library resources located in other branches and have them shipped to City Hall’s branch for check-out. The branch has expanded the number of books and movie CDs available at City Hall, and continues to provide kiosks with networked computers for library cardholders at no charge. The branch has recently begun offering a one-on-one eBook assistance service. In addition to library services, City Hall offers notary services, hosts community events, and provides meeting space for the SCORE Association and local district staff for state and federal legislators that represent Laguna Woods, including U.S. Representative Walters, State Senator Moorlach, and Assembly Member Harper.

**Senior Mobility Program:** The Senior Mobility Program subsidizes the cost of taxi travel for Laguna Woods residents who are at least 60 years of age to anywhere in Orange County, except John Wayne Airport. Subsidized travel is also available to the Long Beach Veterans Hospital. Made possible, in part, by the support of the Orange County Transportation Authority and Orange County’s Measure M2 half-cent sales tax, the Senior Mobility Program promotes lifelong mobility through the provision of affordable, senior-oriented transportation services. Core elements include general travel vouchers, non-emergency medical transportation, and Irvine Station travel vouchers.

**Solid Waste Handling Services:** In 2014, the City Council appointed an ad hoc committee comprised of two Councilmembers “to assist with the preparation of a request for proposals for integrated waste management and recycling services and make recommendations to the City Council regarding approval of the same; and to review, evaluate, and make recommendations to the City Council regarding the proposals submitted in response to the request for proposals.” After extensive community outreach, including four public meetings and two public hearings, a Request for Proposals was released in August 2015. In November 2015, the City Council conducted an additional public hearing and awarded the franchise agreement to Waste Management Collection and Recycling, Inc., for an initial term of seven years and the possibility of a four-year extension depending on a number of criteria included in the agreement, including increased diversion derived solely from the franchisee’s services. The City believes that the new franchise agreement will improve solid waste handling services for both residential and commercial customers. The franchise agreement includes, at no additional cost, several services that were provided by the former franchisee at an additional cost, including in-home bulky item collection and collection of incidental bulky items. Multilingual labeling and collection containers with greater accessibility were also priorities considered in this competitive process.

**Household Hazardous Waste, Bulky Item, and Sharps Collection Programs:** Residents are able to participate in an array of free recycling and waste disposal programs, including a door-to-door household hazardous waste program; an in-home bulky item collection program; a curbside bulky item collection program; and, a mail-based sharps collection program. In addition, several collection events are held throughout the year, including goods exchanges and document shredding events.

**Community Services Grants Program:** For 2015, the City awarded \$150,000 in competitive grants to nonprofit organizations offering social, transportation, and other quality of life services to residents.

**Residential Energy Efficiency Improvement Program:** The City uses a federal Community Development Block Grant (“CDBG”) awarded by the County of Orange to install replacement windows, doors, and other energy efficient improvements in private homes. To qualify, residents must be owner-occupants, at least 60 years of age, and either “very low income” or “extremely low income” as defined by the federal Department of Housing & Urban Development.

**Highlights Dashboard (ATTACHED AS EXHIBIT “A”):** The City seeks to create “A *City that is... healthy and safe, high in quality of life, environmentally conscious, economically prosperous, fiscally responsible, and professionally and efficiently served.*” While by no means exhaustive, the figures presented on the Highlights Dashboard are indicators of service level accomplishments during the 2015 calendar year. Highlights from the City’s most recent annual financial report are also included.

## 5. Regional Housing Needs Assessment Allocation

In accordance with State law, the Southern California Association of Governments (“SCAG”) prepared a Regional Housing Needs Assessment (“RHNA”) quantifying the need for housing in each jurisdiction in the SCAG region between 2014 and 2021. The RHNA provides estimates of existing and future housing needs for each municipality and regional government. State law requires local governments to implement the RHNA by providing concrete measures to meet local affordable housing allocations.

The RHNA existing housing need is determined from information about current residents, including the number of low-income families paying more than 30% of their income for housing. Future need is based on projected growth in the number of households and the number of dwelling units required to maintain a target vacancy rate. State laws requiring that new, affordable housing not be concentrated in existing low income neighborhoods also guide the geographic distribution of dwelling units in the RHNA. The RHNA can include replacement housing, as well as new construction. The City’s RHNA allocation for new construction units by income category is indicated in the following table:

| <b>TOTAL CONSTRUCTION NEED BY INCOME FOR PLANNING PERIOD 2014-21</b> |            |                 |                       |              |
|--|------------|-----------------|-----------------------|--------------|
| <b>Very Low</b>  | <b>Low</b> | <b>Moderate</b> | <b>Above Moderate</b> | <b>Total</b> |
| 1  | 1          | 0               | 0                     | 2            |
| 50%  | 50%        | 0%              | 0%                    | 100%         |

Source: Southern California Association of Governments

The City’s RHNA allocation was significantly reduced from 134 units to two units in the most recent cycle. The City is in the process of meeting its affordable housing allocation for the period of 2014 to 2021. No new dwelling units were proposed or constructed, and no dwelling units were permanently lost during this reporting period. In rare cases, occupancy of existing units has been restricted on a temporary basis due to fire or other construction deficiencies. In no case have those dwelling units been lost or become uninhabitable once repairs were completed.

## 6. Implementation of General Plan Elements

To assess the progress toward full implementation of the General Plan, the following table provides a detailed look at each of the goals, objectives, and implementation measures contained in the General Plan. Each implementation measure is assigned one of the following designations pertaining to status:

- Implemented;
- Ongoing;
- Partially Implemented;
- Started;
- Not Yet Implemented; or
- Abandoned.

Brief comments regarding implementation measures are also provided. The comments are not intended to be comprehensive, but provide examples of City efforts in implementing individual objectives

For more information, please contact the Planning & Environmental Services Department.

| LAND USE ELEMENT  | Implementation Status  |
|---|--|
| <p><b>Objective I:</b><br/>Promote land uses that accommodate the diverse needs of City of Laguna Woods residents.</p>  |  |
| <p><b>Policy I.A:</b> Facilitate development of a variety of housing types that appeal to a broad spectrum of prospective new residents.</p>  |  |
| <p>I.A.1 Accommodate rezoning of properties consistent with Residential designations shown on the General Plan Land Use Map and with Housing Element goals for new dwelling unit construction.</p>  | <p><b>Implemented:</b> In 2010, the Land Use Element was amended to describe and account for “Residential Community” and “Community Facilities” land use designations. Additionally, the City Council adopted Chapter 13.23 of the Laguna Woods Municipal Code, establishing emergency and transitional housing shelter regulations, which became effective in 2011.</p> |
| <p>I.A.2 Approve rezoning of Open Space land to non-residential use consistent with the General Plan Land Use Map only after sufficient land is zoned for Residential use consistent with Housing Element goals for new dwelling unit construction.</p>               | <p><b>Implemented:</b> The City is in compliance with its Housing Element with sufficient property designated and zoned as residential to meet its RHNA allocation.</p>  |
| <p>I.A.3 Adopt a Zoning Ordinance provision requiring that replacement, redevelopment, and/or relocation of any Leisure World [Laguna Woods Village] Clubhouse facility will not result in a net loss of land area reserved and maintained for recreational uses.</p> | <p><b>Implemented:</b> Section 13.08.030(e) of the Laguna Woods Municipal Code, adopted April 16, 2003.</p>  |
| <p><b>Policy I.B:</b> Actively participate with property owners and their representatives to expand the range of retail goods and services.</p>   |  |
| <p>I.B.1 Prepare a City marketing brochure to supplement broker and property owner offerings to prospective commercial tenants and prospective residents.</p>   | <p><b>Ongoing:</b> The City continues to develop and maintain a vast array of marketing materials and services. The City’s website was redesigned in 2015 and now provides an improved platform for marketing to both prospective commercial tenants and prospective residents.</p>  |
| <p>I.B.2 Adopt Zoning Ordinance procedures for site-specific parking studies reflecting demand based on existing or proposed commercial tenant mix.</p>   | <p><b>Implemented:</b> Section 13.18.070 of the Laguna Woods Municipal Code, adopted April 16, 2003.</p>   |

|  |   |
|--|---|
| <p>I.B.3 Accommodate requests of property owners for zone changes consistent with land use designations on the General Plan Land Use Map.</p>  | <p><b>Ongoing:</b> See “Summary of Laguna Woods General Plan Amendments” on page 2 of this document. All accommodated requests have been made in a lawful manner.</p>   |
| <p><b>Objective II:</b><br/>Enhance the value and desirability of properties.</p>  |   |
| <p><b>Policy II.A:</b> Develop a strategy for promoting excellence in property maintenance and building design.</p>  |   |
| <p>II.A.1 Adopt Zoning Ordinance standards for design review that include architectural guidelines for new and renovated commercial projects.</p>  | <p><b>Ongoing:</b> The Laguna Woods Municipal Code was adopted April 16, 2003. The City’s development standards continue to evolve to respond to changes in land use.</p>   |
| <p>II.A.2 Include noise, view, light and glare, and traffic generation considerations in developing buffer zone requirements in the Zoning Ordinance to ensure compatibility of non-residential development with nearby residential uses.</p>  | <p><b>Implemented:</b> Chapter 13.16 of the Laguna Woods Municipal Code, adopted April 16, 2003.</p>  |
| <p>II.A.3 Continue to implement the scenic highway provisions of the Zoning Ordinance.</p>   | <p><b>Ongoing:</b> No scenic highways are located in the City.</p>  |
| <p>II.A.4 Continue to include maintenance and periodic upgrading of landscaped medians in the City’s annual budget.</p>  | <p><b>Ongoing:</b> Maintenance and periodic upgrading of landscaped medians are a part of the City’s current operating budget. In 2015, the City began work on design documents for the Moulton Parkway Water Efficient Median Project.</p> |
| <p>II.A.5 Continue the current Code Enforcement program including inspection and compliance provisions associated with the City’s Stormwater Program.</p>  | <p><b>Ongoing:</b> Code enforcement activities, including water quality enforcement, are ongoing.</p>   |
| <p>II.A.6 Adopt a Zoning Ordinance provision requiring preparation of a Specific Plan for the “Urban Activities Center” designated on the Land Use Plan prior to approval of development on any of the subject parcels and including performance and development standards consistent with Section II.C.2, <i>Specific Plan Concept</i>.</p> | <p><b>Implemented:</b> Section 13.14.040 of the Laguna Woods Municipal Code, adopted April 16, 2003.</p>  |

|  |   |
|--|---|
| <p>II.A.7 Incorporate stormwater design considerations or Standard Urban Stormwater Mitigation Plans (SUSMP's) and the implementation of Best Management Practices (BMP's), to the maximum extent practicable, in new development and significant redevelopment projects to improve water quality and ensure compliance with the City Local Implementation Plan (LIP).</p> | <p><b>Ongoing:</b> New projects are reviewed for compliance with the City's Local Implementation Plan and Water Quality Ordinance, adopted January 2003 and revised in 2010. Specific design considerations that address stormwater pollution mitigation plans and BMPs as part of applicable development reviews. In 2010, the City modified several ordinances related to water quality, including trash and debris, grading, and water quality. These modifications were made to ensure continued compliance with state law and reduce water pollution. In 2015, the City budgeted for a Drought Conscious Development Regulations Update Project.</p> |
| <p><b>Policy II.B:</b> Monitor land use decisions and legislation of other units of government that may affect the quality and value of properties in the City of Laguna Woods.</p>  |   |
| <p>II.B.1 Actively participate as a City in area-wide and regional forums in opposing a commercial airport at the former Marine Corps Air Station at El Toro.</p>  | <p><b>Implemented:</b> A commercial airport is no longer a potential or proposed use for the former Marine Corps Air Station at El Toro.</p>  |
| <p>II.B.2 Monitor legislative updates provided by the California League of Cities.</p>   | <p><b>Ongoing:</b> The City continues to monitor legislative updates provided by the League of California Cities.</p>   |
| <p>II.B.3 Work with nearby cities and special districts on issues of mutual benefit or interest.</p>   | <p><b>Ongoing:</b> The City has partnered with the cities of Laguna Hills, Aliso Viejo, and Laguna Beach on several road improvement projects and traffic issues, and continues to work with the El Toro Water District on wastewater, water conservation, and stormwater issues. In 2015, the City worked with nearby cities on several joint projects, including the Dairy Fork Constructed Wetland Project and traffic signal synchronization projects on El Toro Road and Moulton Parkway.</p>  |
| <p><b>Objective III:</b><br/>Promote innovation in design and development of properties that reflects the unique needs of the City of Laguna Woods market.</p>   |   |
| <p><b>Policy III.A:</b> Identify opportunities in new construction and re-use projects for optimizing accessibility for people with special needs.</p>   |   |

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| <p>III.A.1 Consider adopting zoning and subdivision requirements for connecting sidewalks and multi-purpose trails between new and existing commercial, institutional and residential destinations.</p> | <p><b>Partially Implemented:</b> The City has constructed multimodal trails linking existing commercial, institutional, and residential destinations. Requirements have not been adopted as part of zoning and subdivision codes.</p>  |
| <p>III.A.2 Consider adopting Zoning Ordinance standards for alternative modes of transportation in commercial, institutional, and multiple family residential developments.</p>                         | <p><b>Partially Implemented:</b> Section 13.18.090 of the Laguna Woods Municipal Code, “Transportation Demand Management,” includes provisions for alternative modes of transportation. Section 13.18.030 of the Laguna Woods Municipal Code, adopted December 18, 2013.</p> |
| <p><b>Objective IV:</b><br/>Maintain and enhance revenues to the City.</p>  |  |
| <p><b>Policy IV.A:</b> Consider the fiscal impacts of land use decisions.</p>   |  |
| <p>IV.A.1 Require applicants for new uses, to be defined by project size or type, to submit fiscal impact analyses including projected revenues to the City and costs of municipal services.</p>        | <p><b>Ongoing:</b> A fiscal analysis is part of the standard review process for significant land use projects.</p>   |

| HOUSING ELEMENT  | Implementation Status                                      |
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| <p><b>Objective 1:</b><br/>Maintain and improve residential neighborhoods and support quality housing for all residents.</p>   |  |
| <p><b>Policy 1.A:</b> Work towards full implementation of the 2006-2014 Housing Element objectives, policies, and programs in the Housing element</p>                              |  |
| <p>Program 1.A.1 Provide a progress report on the 2014-2021 Housing Element programs and quantified objectives as part of the annual General Plan status reports to the State.</p> | <p><b>Ongoing:</b> This is the City’s normal practice.</p> |
| <p><b>Policy 1.B:</b> Promote, encourage, and facilitate efforts to preserve the City’s housing stock.</p>   |  |

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| <p>Program 1.B.1 Continue to promote on-going building maintenance activities. To promote building maintenance, the City will:</p> <ul style="list-style-type: none"> <li>• Identify available funds for building maintenance activities and energy efficiency upgrades.</li> <li>• Disseminate public information on available housing programs, such as the energy efficient equipment retrofit program (CDBG) at public counters and the City’s website.</li> <li>• Assist property owners and property managers in their efforts to identify and mitigate housing maintenance issues.</li> </ul> | <p><b>Ongoing:</b> See discussion of the CDBG-funded Residential Energy Efficiency Improvement Program on page 4 of this document. Information on the program is available at City Hall and on the City’s website.</p> <p>In 2010, the City obtained a California Energy Commission grant using federal funds to retrofit City Hall with dual-pane, low-E windows and energy efficient lighting and heating, ventilation, and air conditioning equipment. The project modeled energy efficiency retrofits to property owners and property managers.</p> |
| <p><b>Objective 2:</b></p> <p>Promote and encourage the development of housing opportunities to accommodate current and projected housing need.</p>  |   |
| <p><b>Policy 2.A:</b> Promote construction of units consistent with the new construction needs identified in the Regional Housing Needs Assessment (RHNA).</p>   |   |
| <p>Program 2.A.1 Work with property owners in the development of Specific Plans to guide the development of Urban Activities Center parcels to include residential development.</p>  | <p><b>Not yet Implemented:</b> In 2011, the property owners submitted a Specific Plan and General Plan Amendment application to develop nine parcels that cover approximately 72 acres of Urban Activities Center parcels. In 2014, the property owners withdrew their application.</p>   |
| <p>Program 2.A.2 Work with commercial property owners to establish residential/commercial mixed use development standards for the City’s Commercial land use district.</p>   | <p><b>Not yet Implemented:</b> This program may be considered as a part of the City’s current General Plan Comprehensive Update Project.</p>  |
| <p><b>Policy 2.B:</b> Mitigate governmental constraints to the accommodation of special needs residents.</p>   |   |

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| <p>Program 2.B.1 Participate in the County of Orange Consolidated Plan program and in the Continuum of Care to provide housing for special needs populations, particularly extremely and very low income persons. Participation will include assigning a representative to participate in meetings and events sponsored by these programs. In addition, the Resource Guide for Orange County Homeless and other publications that support the program goals will be distributed from City Hall.</p>   | <p><b>Ongoing:</b> The City participated in the development of the County of Orange’s Consolidated Plan for the years 2010 to 2015, and 2015 to 2019. In 2015, the City hosted one of the County of Orange’s Consolidated Plan Community Workshops at City Hall. Various homeless resources, including County of Orange-produced resources, are available at City Hall.</p> |
| <p>Program 2.B.2 Revise the Laguna Woods Zoning Ordinance to identify zones that will allow the development of transitional housing facilitate transitional housing and supportive housing developments that serve extremely and very low income households, consistent with Government Code Section 65583(c)(1). Because transitional and supportive housing can be configured in different ways – either as regular multi-family housing or as group quarters the Zoning Ordinance amendment will ensure that transitional and supportive housing that function as a residential use will be treated as residential uses and only subject to those restrictions that apply to other residential uses of the same type in the same zone.</p> | <p><b>Implemented:</b> Chapter 13.23 of the Laguna Woods Municipal Code, adopted in 2011.</p>   |
| <p>Program 2.B.3 Review and revise the Laguna Woods Zoning Ordinance to provide for emergency homeless shelters that serve extremely and very low income households as a by-right use and develop objective standards to regulate emergency shelters as provided for under Government Code Section 65583(a)(4). Evaluate the Neighborhood Commercial (NC), Community Commercial (CC), Highway Commercial (HC) or Urban Activities (UAC) zones for inclusion of emergency homeless shelters as a by-right use.</p>   | <p><b>Implemented:</b> Chapter 13.23 of the Laguna Woods Municipal Code, adopted in 2011.</p>   |

**Objective 3:**  
Encourage and facilitate the development of affordable housing opportunities for all economic segments of the community, especially for extremely- and low-income residents.

**Policy 3.A:** Recognize the City’s leadership role in the maintenance, preservation, improvement, and development of affordable housing.

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| <p>Program 3.A.1 Encourage and facilitate the development of affordable housing by:</p> <ul style="list-style-type: none"> <li>• Supporting non-profit organizations that address housing issues.</li> <li>• Serving as an intermediary between non-profit organizations and interested residential developers.</li> <li>• Assisting in application preparation and other efforts to secure funding sources for development of housing for extremely low-, very low-, low- and moderate-income residents.</li> <li>• Making available regional and local housing program information to residents, and assisting residents in contacting housing assistance organizations.</li> <li>• Informing interested developers about the range of housing allowed in areas outside of Laguna Woods Village, including housing for families.</li> <li>• Informing interested developers about the State density bonus program incentives available for development of affordable housing program.</li> <li>• Programming incentives available for development of affordable housing.</li> </ul> | <p><b>Ongoing:</b> The City is continuing to work with residential developers to promote affordable housing. The City will continue to work with developers and create zoning code ordinances that promote affordable housing. As of 2015, 17 specifically-designated affordable housing units are located in Laguna Woods.</p> |
| <p>Program 3.A.2 Continue to encourage and facilitate the use of the City’s density bonus provisions to provide affordable housing opportunities. Revise the density bonus provisions in the City’s Municipal Code to be consistent with State density bonus law.</p>   | <p><b>Implemented:</b> Section 13.26.040 of the Laguna Woods Municipal Code, adopted on April 17, 2013.</p>   |

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| <p>Program 3.A.3 Encourage residents to apply, when available, for the Section 8 rental assistance program (through County of Orange Housing Authority) for extremely and very low-income rental households. Inform local rental property owners and eligible residents of Section 8 assistance and Section 8 waitlist openings through flyers and the City’s website. Provide technical assistance during the application process to interested residents. While the City endeavors to maintain the current level of assistance through the Section 8 (72 vouchers) program, the City has no jurisdiction over the funding and operation of the Section 8 voucher program.</p> | <p><b>Ongoing:</b> The City receives information and application forms for Section 8 housing through the County of Orange and makes them available to residents at City Hall.</p>   |
| <p>Program 3.A.4 Continue to use CDBG funds to fund projects that improve and maintain the quality of the City’s housing stock and residential infrastructure. While the City endeavors to maintain the current level of assistance through the CDBG program, the City has no jurisdiction over the funding and operation of CDBG program.</p>  | <p><b>Ongoing:</b> The City continues to use CDBG funds for residential energy efficiency improvements.</p>   |
| <p>Program 3.A.5 The City has received no complaints regarding any discriminatory actions and will continue to enforce all fair housing law. The City Manager is responsible for addressing and/or referring fair housing complaints and questions to the Fair Housing Council of Orange and/or HUD. The City will provide information on fair housing rights and responsibilities, and seek to remedy known acts of discrimination within the community. The City will disseminate fair housing information at City Hall and throughout Laguna Woods in a variety of community places.</p>   | <p><b>Ongoing:</b> Fair housing information is available at City Hall, through the City’s code enforcement operation, and upon request. In 2015, the City received no complaints regarding discretionary housing actions within Laguna Woods.</p> |
| <p>Program 3.A.6 Review city processes and procedures as they pertain the establishment of new housing, including market rate and all forms of affordable housing to remove undue constraints which hinder the development of new housing opportunities.</p>  | <p><b>Not yet Implemented:</b> This program is being addressed as a part of the City’s current General Plan Comprehensive Update Project.</p>   |
| <p>Program 3.A.7 Research potential funding sources (grants, loans, and other funds) which can be used towards the planning and development of affordable housing.</p>  | <p><b>Ongoing:</b> City staff continues to explore sources of funding to assist with affordable housing development.</p>  |

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| <p><b>Objective 4:</b><br/>Facilitate housing, transportation and physical accommodations to aid persons with disabilities.</p>  |  |
| <p><b>Policy 4.A:</b> Maintain zoning/development standards that guide development of affordable housing near public transportation, and promote project designs that are accessible and accommodating to the disabled.</p>  |  |
| <p>Program 4.A.1 Partner with property owners to identify and accomplish the retrofit of dwelling units and common facilities for handicapped accessibility. The City will participate at board meetings of the housing mutuals and the Golden Rain Foundation, the principal property owner in the City, to encourage retrofitting.</p> | <p><b>Not yet Implemented:</b> While City officials often meet with the representatives of major property owners, a mutual approach to promoting retrofitting within the community is yet to be developed.</p> |

| CIRCULATION ELEMENT  | Implementation Status   |
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| <p><b>Objective I:</b><br/>Improve and expand transportation options within the City and to destinations outside the City.</p>   |   |
| <p><b>Policy I.A:</b> Maintain and enhance an integrated vehicular circulation network to accommodate local needs and land uses.</p>                                     |   |
| <p>I.A.1 Monitor arterial roadways and intersections within the City with the goal of maintaining Level of Service (LOS) D on roadway segments and at intersections.</p> | <p><b>Ongoing:</b> The City reviews intersection performance as part of its regular engineering function and as a part of CEQA project review for the City and surrounding jurisdictions.</p> |

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| <p>I.A.2 The City shall develop a Traffic Impact Analysis Procedures Manual to guide the conduct of traffic studies. The Manual shall define procedures for analyzing proposed development traffic impacts on roadways both within and outside the City, for determining appropriate and effective mitigation measures, and for establishing procedures ensuring that new development pays at least its fair and proportionate share of required mitigation measures. The Manual shall identify the types and sizes of projects requiring a traffic impact analysis, and a process for preparing the analysis, including analysis methodologies, and development of significance criteria consistent with level of service performance criteria identified in the Circulation Element. The Manual shall also identify procedures for analyzing land development within the Urban Activities Center to ensure that overall trip generation totals identified in the General Plan are not exceeded, and that General Plan roadway standards continue to be met. The Manual shall include methods to ensure consistency with the requirements of the County of Orange Congestion Management Plan and the Growth Management Plan.</p> | <p><b>Not Yet Implemented:</b> In 2010, the City began the drafting of a City Traffic Impact Analysis Procedures Manual. The City continues to conduct both project specific and regional analysis to better understand roadway segments in the community. Under the current program, traffic analysis is conducted at a project level as part of environmental review. In 2015, work continued to standardize the traffic review process.</p> |
| <p>I.A.3 Define on-site and off-site circulation infrastructure improvements necessary to mitigate impacts of new development.</p>  | <p><b>Ongoing:</b> A thorough review of circulation impacts for new developments is a part of the project and environmental review process.</p>  |
| <p>I.A.4 Work with the Orange County Transportation Authority and the County of Orange in phased implementation of Master Plan of Arterial Highways to meet the particular needs of the City.</p>   | <p><b>Ongoing:</b> The City continues to comply with implementation of the Master Plan of Arterial Highways (“MPAH”). The Circulation Element was updated in 2013 to ensure compliance with the MPAH by removing a portion of Santa Maria Avenue in Laguna Woods, a portion of Ridge Route Drive in Laguna Hills, and a portion of Bake Parkway in Irvine, and adding a portion of Santa Vittoria Drive in Laguna Hills.</p>                   |
| <p><b>Policy I.B:</b> Develop strong working relationships with management and staff of the Orange County Transportation Authority (OCTA), Laguna Woods Village Transportation, South County Senior Services, and other appropriate agencies to highlight the transit needs of the City of Laguna Woods residents, including the special needs of seniors, and to enhance and coordinate transit services in the City.</p>  |  |

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| <p>I.B.1 Support the provision of safe and efficient intercity and intracity public transportation for residents and workers in the City of Laguna Woods.</p>                                       | <p><b>Ongoing:</b> The City works with the Orange County Transportation Authority and Laguna Woods Village to maximize the safety and efficacy of both public and private transit, including joint use of public bus stops.</p>  |
| <p>I.B.2 Encourage the use of public transportation.</p>  | <p><b>Ongoing:</b> The City provides information about how to obtain general or detailed information about public and private bus transit, City-subsidized taxi services, and other transportation available in and around Laguna Woods. The Laguna Woods Branch of the OC Public Library has networked computers at City Hall that can be used to access online maps and guides.</p>                |
| <p>I.B.3 Explore funding sources for the operation, maintenance and improvement of local transit services, including bus shelter and transfer point amenities.</p>                                  | <p><b>Ongoing:</b> In 2015, the City continued work on two multi-city traffic signal synchronization projects for which it is serving as the lead agency. Both projects are funded through competitive Measure M2 grants.</p>  |
| <p>I.B.4 Increase staff involvement in oversight of fixed route bus and paratransit services.</p>   | <p><b>Ongoing:</b> The principal avenue for the involvement described in this implementation action is through the City’s participation in the Orange County Transportation Authority’s Technical Steering Committee and Technical Advisory Committee.</p>   |
| <p>I.B.5 Work with the Orange County Transportation Authority (OCTA) and Laguna Woods Village Transportation to coordinate bus service schedules to minimize wait time for fixed route service.</p> | <p><b>Ongoing:</b> Buses operated by Laguna Woods Village Transportation services have full access to OCTA bus stops to facilitate transfers from local to regional routes. City staff serves as the liaison between the organizations.</p>  |
| <p>I.B.6 Promote future service extensions to popular destinations outside the City.</p>  | <p><b>Ongoing:</b> The City continues to promote service extensions through alternative transportation options such as the Senior Mobility Program (see page 2 of this document). The program includes reduced fares for trips to the Irvine Station, where residents can transfer to services offered by Amtrak, Metrolink, the Orange County Transportation Authority, and the City of Irvine.</p> |

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| <p>I.B.7 Promote driver sensitivity training that extends to operation of wheelchair lifts and tie-downs, bus stop announcements, and understanding the needs of individuals with mobility impairments.</p> | <p><b>Ongoing:</b> The Orange County Transportation Authority and Laguna Woods Village both provide driver sensitivity training sessions for their bus drivers.</p>   |
| <p>I.B.8 Provide fixed route bus information in a format easily readable by seniors.</p>  | <p><b>Ongoing:</b> Fixed route bus information is available at City Hall.</p>   |
| <p>I.B.9 Arrange training programs to provide on-site assistance to Laguna Woods’ residents to familiarize them with OCTA and Laguna Woods Village ridership options and traveling tips.</p>                | <p><b>Ongoing:</b> One-on-one assistance to familiarize residents with ridership options and provide traveling tips is available at City Hall. The City also participates in Laguna Woods Village’s New Resident Orientations, during which transportation questions are answered.</p>                                    |
| <p>I.B.10 Require the dedication and improvement of rights-of-way for bus turnouts as a condition of development approval, when appropriate.</p>  | <p><b>Ongoing:</b> In 2015, there were no new projects which required the addition of right-of-way improvements for bus turnouts.</p>   |
| <p>I.B.11 Encourage maintenance of deep discounts for seniors using OCTA bus services and adoption of other inducements to use fixed route services, such as restaurant and merchant coupons.</p>           | <p><b>Ongoing:</b> The City works with the Orange County Transportation Authority on a regular basis to encourage affordability of services for seniors and Laguna Woods residents, generally.</p>  |
| <p>I.B.12 Continually review the network of transit services to determine and encourage adoption of methods to increase ridership and respond to changing demands of the community.</p>                     | <p><b>Ongoing:</b> Several City Councilmembers serve on multi-agency organizations (e.g., Southern California Association of Governments, Orange County Council of Governments) that work on regional transportation development.</p>   |
| <p>I.B.13 Support the efforts of appropriate agencies to provide additional local and express bus services to the City of Laguna Woods, such as intercity rail station feeder service.</p>                  | <p><b>Ongoing:</b> In 2008 and 2009, the City conducted the Laguna Woods Go Local Study and Transportation Needs Assessment Update. A component of the project was to evaluate potential services to improve access to regional rail systems. The City advocates for public transit development on a continual basis.</p> |
| <p>I.B.14 Provide opportunities for residents to give input on current and future fixed route and para-transit services.</p>  | <p><b>Ongoing:</b> Opportunities for public input are provided and noticed when transportation-related issues are considered by the City Council or subregional groups that may meet at City Hall.</p>  |
| <p><b>Policy I.C:</b> Coordinate the efforts of all transit service providers to plan for and implement a package of improved services for residents and workers.</p>                                       |   |

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| <p>I.C.1 Coordinate with and support transit service providers as appropriate in developing and implementing plans for improving transportation services, coordination, and marketing.</p> | <p><b>Ongoing:</b> The City periodically conducts transportation needs. These assessment occurred in 2001 and 2008-2009.</p>  |
| <p>I.C.2 Provide input for development of service schedules that minimizes wait time for transfers between Laguna Woods Village Transportation and OCTA fixed route bus services.</p>      | <p><b>Ongoing:</b> Staff regularly submits input regarding proposed new or changed transit and paratransit services, including changes to Orange County Transportation Authority bus routes and ACCESS paratransit service.</p>   |
| <p>I.C.3 Continue to implement a bus shelter program with comfortable and convenient amenities.</p>  | <p><b>Ongoing:</b> The City has awarded a bus shelter franchise agreement that provides for the maintenance and upkeep of bus shelters and related amenities, including benches, trash containers, and covered shelters. In 2015, the City helped to facilitate the relocation of a private bus stop to public property, which will enhance passenger safety.</p> |
| <p><b>Policy I.D:</b> Explore opportunities to contract for new transit services based upon the needs of the community.</p>  |   |
| <p>I.D.1 Update the transit service needs of City of Laguna Woods residents on a regular basis to determine new destinations and changes in service demands.</p>                           | <p><b>Ongoing:</b> The City conducts transportation needs assessments periodically. Assessments occurred in 2001 and 2008-09. The City continues to refine its Senior Mobility Program (see page 2 of this document). In 2015, new voucher options were added for the non-emergency medical transportation component of the program.</p>                          |
| <p>I.D.2 Devise transit services to meet changing community service needs.</p>   | <p><b>Ongoing:</b> The City continues to refine its Senior Mobility Program (see page 2 of this document). In 2015, new voucher options were added for the non-emergency medical transportation component of the program.</p>   |
| <p>I.D.3 Implement new services, as appropriate, based upon budget and operation considerations.</p>   | <p><b>Ongoing:</b> The City continues to improve existing services and implement new services, as needed and as resources allow.</p>  |
| <p><b>Objective II:</b><br/>Provide innovative alternatives for maintaining independence and mobility of residents.</p>  |   |
| <p><b>Policy II.A:</b> Consider implementation of local demand response and shuttle service.</p>   |   |

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| <p>II.A.1 Implement a demand responsive taxi voucher service to serve all residents.</p>  | <p><b>Implemented:</b> The City offers a Senior Mobility Program (see page 2 of this document).</p>   |
| <p>II.A.2 Explore the feasibility of establishing a City operated or contracted shuttle service using rotating destinations and routes.</p>   | <p><b>Partially Implemented:</b> The OCTA conducted a study in 2010, in cooperation with the cities of Laguna Woods, Laguna Hills and Lake Forest, to assess the potential cost and ridership of shuttle service to the Irvine Transportation Center and a circulator to shopping centers along El Toro Road in the three cities. Staff worked with OCTA staff in the evaluation process and coordinated with other cities to determine the feasibility and potential benefits of both of these services. OCTA determined that significant contributions would be needed from Laguna Woods and adjacent cities for the ongoing operation of any services to train stations and/or local shopping centers. Neither the City nor the adjacent cities currently have funds available for such contributions.</p> |
| <p>II.A.3 Accommodate and support innovative vehicles and services that meet the transit needs of the community while reducing air pollution and fossil fuel energy consumption as practicable.</p> | <p><b>Ongoing:</b> The City works with residential and commercial property owners to encourage use of the City’s multimodal trail system, including golf carts which are primarily powered by electric batteries. In 2015, the City expanded the multimodal trail system to include new segments on Moulton Parkway.</p>  |
| <p><b>Policy II.B:</b> Help residents understand transit services and options.</p>  |   |
| <p>II.B.1 Work with transportation service providers to develop clear, readable transit maps and guides.</p>  | <p><b>Ongoing:</b> The City provides information about how to obtain general or detailed information about public and private bus transit, City-subsidized taxi services, and other transportation available in and around Laguna Woods. The Laguna Woods Branch of the OC Public Library has networked computers at City Hall that can be used to access online maps and guides. The City’s website was redesigned in 2015 and now provides an improved platform for making transportation information more directly available to residents.</p>   |

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| <p>II.B.2 Publish improved transit rider information maps and guides.</p>  | <p><b>Implemented:</b> The City provides information about how to obtain general or detailed information about public and private bus transit, City-subsidized taxi services, and other transportation available in and around Laguna Woods. The Laguna Woods Branch of the OC Public Library has networked computers at City Hall that can be used to access online maps and guides. The City’s website was redesigned in 2015 and now provides an improved platform for making transportation information more directly available to residents.</p> |
| <p>II.B.3 Post City transit maps at bus stops and transfer points throughout the City to help people travel throughout the County.</p>   | <p><b>Not Yet Implemented:</b> A map for use at bus stops and transfer points has yet to be developed.</p>  |
| <p>II.B.4 Distribute transit maps and guides throughout the City.</p>  | <p><b>Implemented:</b> The City provides information about how to obtain general or detailed information about public and private bus transit, City-subsidized taxi services, and other transportation available in and around Laguna Woods. The Laguna Woods Branch of the OC Public Library has networked computers at City Hall that can be used to access online maps and guides. The City’s website was redesigned in 2015 and now provides an improved platform for making transportation information more directly available to residents.</p> |
| <p>II.B.5 Develop a Travel Training Program providing orientation on available transportation services and options.</p>  | <p><b>Not Yet Implemented:</b> While a standalone Travel Training Program has not yet been developed, the City does provide transportation information at Laguna Woods Village’s New Resident Orientations and one-on-one, on request.</p>  |
| <p>II.B.6 Develop a Rider Information Hotline and Referral System that provides personalized, step-by-step instructions in the use of fixed route bus, train, demand response and other transportation services.</p> | <p><b>Not Yet Implemented:</b> Transit information is available by contacting City Hall. The City coordinates with OCTA to improve its telephone and online information related to use of local and regional transportation services.</p>   |
| <p><b>Objective III:</b><br/>Maintain and improve existing circulation infrastructure.</p>   |   |

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| <p><b>Policy III.A:</b> Provide and maintain a bicycle circulation system that connects to adjacent jurisdictions consistent with the regional bicycle network.</p>  |  |
| <p>III.A.1 Provide Class II on-street bicycle lanes on arterial roadways consistent with the County of Orange Commuter Bicycle Plan.</p>   | <p><b>Ongoing:</b> The Moulton Smart Street project, Segment 3, Phase I, was completed in 2011 and includes Class II bike trails consistent with the County of Orange Commuter Bicycle Plan. Phase II of the Moulton Smart Street project was completed in 2015 and also includes Class II bike trails consistent with the County of Orange Commuter Bicycle Plan.</p>   |
| <p>III.A.2 Investigate the feasibility of including a Class I bicycle path as part of a multi-purpose trail along the south side of El Toro Road between Calle Sonora and Paseo de Valencia.</p>                                   | <p><b>Implemented:</b> A Class I bicycle path is included as part of the multimodal trail along portions of El Toro Road, Moulton Parkway, and Santa Maria Avenue.</p>   |
| <p><b>Policy III.B:</b> Accommodate the unique needs of residents in the design and construction of pedestrian facilities.</p>   |  |
| <p>III.B.1 Construct sidewalks of adequate width along El Toro Road between Moulton Parkway and Paseo de Valencia, possibly as part of a multi-purpose trail, and along Moulton Parkway between El Toro Road and Calle Aragon.</p> | <p><b>Implemented:</b> A 14-foot wide multimodal trail (10 foot wide near intersections) was constructed on El Toro Road from just east of Moulton Parkway to Paseo de Valencia. This trail is part of the City’s extensive multimodal trail system, which added segments on El Toro Road and Moulton Parkway in 2014, and on Moulton Parkway in 2015.</p>   |
| <p>III.B.2 Determine the feasibility of providing secured, direct pedestrian and alternative vehicle access between residential communities and commercial and institutional uses.</p>   | <p><b>Ongoing:</b> The City has established official golf cart crossings, completed a multimodal trail system to support alternative vehicle, bicycle and pedestrian movement throughout the City, and facilitated use of alternative vehicle movement between the Laguna Woods Village residential community and surrounding commercial or institutional land uses. In 2011, staff worked with a local church and new tenant in the Willow Tree Center to provide additional Americans with Disabilities (ADA) access to City sidewalks and nearby bus stops.</p> |
| <p>III.B.3 Maintain adequate time intervals for the pedestrian crosswalk phase at signalized street intersections.</p>   | <p><b>Implemented:</b> The City has installed count-down pedestrian signals at all signalized intersections and maintained crosswalk timing to ensure safe pedestrian crossings.</p>   |

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| <p>III.B.4 Consider enhancements for crosswalks such as easy to operate crosswalk buttons, audio warning indicators, and curb cuts at key signalized street intersections near commercial areas and Leisure World (Laguna Woods Village) gates.</p> | <p><b>Implemented:</b> The City has installed count-down pedestrian signals and touch-buttons at all signalized intersections, audio warning equipment at two signalized intersections, and modified curb ramps as needed.</p>   |
| <p><b>Policy III.C: Maintain and enhance infrastructure to promote alternative vehicle access where feasible.</b></p>   |  |
| <p>III.C.1 Determine the feasibility of including alternative vehicle access to a multi-purpose trail along the south side of El Toro Road between Calle Sonora and Paseo de Valencia.</p>  | <p><b>Partially Implemented:</b> The City has established official golf cart crossings, constructed a multimodal trail system to support alternative vehicle, bicycle and pedestrian movement throughout the City, and facilitated use of alternative vehicle movement between the Laguna Woods Village residential community and surrounding commercial or institutional land uses. Several sections of the multimodal trail system are located along El Toro Road.</p>   |
| <p>III.C.2 Investigate the feasibility of developing secure, direct access points for alternative vehicles between residential communities and commercial and institutional uses.</p>   | <p><b>Ongoing:</b> The City has established official golf cart crossings, completed a multimodal trail system to support alternative vehicle, bicycle and pedestrian movement throughout the City, and facilitated use of alternative vehicle movement between the Laguna Woods Village residential community and surrounding commercial or institutional land uses. In 2014, a project was completed as part of a multi-phased effort to improve access to City, residential, and commercial properties that conforms to Americans with Disabilities (ADA) and state law requirements.</p>  |
| <p>III.C.3 Work with the City of Laguna Hills to determine the feasibility of providing off-street alternative vehicles connections to the Laguna Hills Mall and Saddleback Medical Center.</p>   | <p><b>Not Yet Implemented:</b> In years past, City officials have met with representatives from the City of Laguna Hills to discuss the potential for golf cart crossings between Laguna Hills Mall, Saddleback Medical Center and nearby residential areas. Concerns on the part of the City of Laguna Hills related to liability and safety have prevented this project from moving forward, however, low-speed vehicles or what are more commonly called “golf cars,” can legally travel on sections of El Toro Road, from Avenida Sevilla to Paseo de Valencia and beyond, and cross Paseo de Valencia at intersections south of El Toro Road to gain access to these locations.</p> |

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| <p>III.C.4 Provide alternative vehicles parking areas at key commercial locations, churches, and main transit stops, where feasible.</p>  | <p><b>Partially Implemented:</b> Standards for alternative vehicles are included in the Section 13.18.080 of the Laguna Woods Municipal Code. Golf cart parking areas are currently provided at City Hall, the Valencia Center, and the Laguna Woods Village Community Center.</p>  |
| <p>III.C.5 Consider adopting zoning and subdivision requirements for connecting alternative vehicle trails between new and existing commercial, institutional, and residential destinations.</p>  | <p><b>Not Yet Implemented:</b> While the City has standards that promote and protect sidewalks and traditional pedestrian trails, standards have not been adopted mandating the inclusion of alternative vehicle trails. The City’s multimodal trail system, in conjunction with use of private streets and pathways, provide access for residents to a significant portion of commercial and institutional destinations in Laguna Woods.</p>   |
| <p>III.C.6 Consider adopting zoning ordinance standards for accommodating alternative vehicles in commercial, institutional, and multiple family residential developments.</p>  | <p><b>Partially Implemented:</b> Section 13.18.080 of the Laguna Woods Municipal Code.</p>  |
| <p><b>Objective IV:</b><br/>Identify potential impacts on the City of Laguna Woods of land use and transportation decisions of other governmental entities.</p>   |   |
| <p><b>Policy IV.A:</b> Coordinate with neighboring jurisdictions and with agencies responsible for projects affecting the City of Laguna Woods.</p>   |   |
| <p>IV.A.1 Participate with the County of Orange, the Orange County Transportation Authority, Transportation Corridor Agencies, and the Southern California Association of Governments to represent the City’s position and to facilitate implementation of an integrated circulation system that meets the needs of the City of Laguna Woods.</p> | <p><b>Ongoing:</b> Staff regularly submits input regarding proposed new or changed transit and paratransit services, including changes to Orange County Transportation Authority bus routes and ACCESS paratransit service. City representatives also participate in meetings and provide input to the County of Orange and through memberships on the Orange County Council of Governments, Transportation Corridor Agencies, Southern California Association of Governments, and League of California Cities.</p> |

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| <p>IV.A.2 Monitor local development activity and transportation improvements in adjacent jurisdictions as well as regional transportation projects to determine benefits and impacts to the City.</p>  | <p><b>Ongoing:</b> Representatives from the City regularly meet with and/or provide input to surrounding local and regional governments to ensure that development activity in nearby jurisdictions does not impact infrastructure or the quality of life of residents of Laguna Woods.</p> |
| <p>IV.A.3 Continue working with the El Toro Reuse Planning Authority in supporting development of the former Marine Corps Air Station that is compatible with the land use objectives of the City.</p> | <p><b>Implemented:</b> A commercial airport is no longer a potential or proposed use for the former Marine Corps Air Station at El Toro.</p>  |

| CONSERVATION ELEMENT  | Implementation Status   |
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| <p><b>Goal CO-1:</b><br/>Improve air quality.</p>   |   |
| <p><b>Objective CO-1.1:</b> Adopt and enforce regulations promoting air resource goals.</p>   |   |
| <p>A. Adopt, review, update, and enforce regulations including, but not limited to:</p> <ul style="list-style-type: none"> <li>• Regulations pertaining to the protection of sensitive receptors, fugitive dust control near sensitive receptors, and the location of new sensitive receptors away from primary pollutant emission sources.</li> <li>• Regulations pertaining to new and significant redevelopment project requirements for the accommodation and promotion of mobility alternatives to fossil fueled vehicles.</li> <li>• Regulations pertaining to mitigation of the urban heat island effect.</li> </ul> | <p><b>Ongoing:</b> The City periodically reviews and makes corresponding updates to its regulations. Adopted regulations are enforced on a continual basis.</p> |
| <p><b>Objective CO-1.2:</b> Implement and support programs that reduce mobile source emissions.</p>   |   |

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| <p>A. Collaborate with the Orange County Transportation Authority and other demand-responsive mass transportation service providers to improve services and increase ridership.</p>                | <p><b>Ongoing:</b> The City works with the Orange County Transportation Authority and its own Senior Mobility Program transportation services provider to improve services and increase ridership.</p>  |
| <p>B. Construct and maintain a multi-modal trail system that facilitates movement throughout the city by pedestrians, cyclists, golf carts, and zero and low emission forms of transportation.</p> | <p><b>Ongoing:</b> The City has established official golf cart crossings, completed a multimodal trail system to support alternative vehicle, bicycle and pedestrian movement throughout the City, and facilitated use of alternative vehicle movement between the Laguna Woods Village residential community and surrounding commercial or institutional land uses. In 2015, the City expanded the multimodal trail system to include new segments on Moulton Parkway.</p> |
| <p>C. Synchronize traffic signals, both locally and regionally, to improve the flow of vehicular traffic.</p>  | <p><b>Ongoing:</b> In 2015, the City continued work on two multi-city traffic signal synchronization projects for which it is serving as the lead agency. Both projects are funded through competitive Measure M2 awards.</p>   |

*See also “Greenhouse Gas Emissions” priority issue for related considerations.*

**Goal CO-2:**

Preserve and enhance the environment to support biological resources.

**Objective CO-2.1:** Adopt and enforce regulations promoting biological resource goals.

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| <p>A. Adopt, review, update, and enforce regulations including, but not limited to:</p> <ul style="list-style-type: none"> <li>• Regulations pertaining to the long-term maintenance of biological resource areas as open space areas with limitations on activities with the potential to adversely impact ecologically valuable vegetative communities or sensitive wildlife communities.</li> <li>• Regulations pertaining to the minimization of the removal of ecologically valuable vegetative communities for new and significant redevelopment projects.</li> <li>• Regulations pertaining to the prohibition of invasive plant species.</li> </ul> | <p><b>Ongoing:</b> The City periodically reviews and makes corresponding updates to its regulations. Adopted regulations are enforced on a continual basis. See S-2.2(A) for additional commentary on the status of regulations pertaining to the prohibition of invasive plant species.</p> |
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**Objective CO-2.2: Protect and improve sustainable vegetative and wildlife habitats.**

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| <p>A. Manage the City’s urban forest and landscaping in a changing climate through development and implementation of an Urban Forestry Management and Landscape Master Plan.</p>                | <p><b>Not yet Implemented:</b> The Conservation Element was amended to include this implementation action in 2015. It has not yet been implemented.</p>   |
| <p>B. Ensure that new and significant redevelopment projects within urbanized areas minimize the presence of areas conducive to mammalian predator habitat as practical.</p>                    | <p><b>Not yet Implemented:</b> There have been no new or significant redevelopment projects since the Conservation Element was amended to include this implementation action in 2015.</p>                             |
| <p>C. Coordinate with the Orange County Flood Control District/OC Flood to manage Aliso Creek-related flood issues in a manner that maintains as natural a physical condition as practical.</p> | <p><b>Ongoing:</b> The City works with Aliso Creek stakeholders in the administration of its National Pollutant Discharge Elimination System (NPDES) permits and in complying with Aliso Creek’s 13225 Directive.</p> |
| <p>D. Support the maintenance and operation of the Dairy Fork Constructed Wetland.</p>  | <p><b>Partially Implemented:</b> In 2015, the City continued to contribute to the design and permitting of the Dairy Fork Constructed Wetland Project.</p>  |

*See also “Water Resources” priority issue for related considerations.*

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| <p><b>Objective CO-2.3:</b> Support ecologically-minded use of the Laguna Coast Wilderness Park.</p>   |   |
| <p>A. Collaborate with the Coastal Greenbelt Authority and other agencies and organizations with responsibilities related to the Laguna Coast Wilderness Park to ensure that it is managed and operated in a manner that is sensitive to the presence of biological resources.</p>           | <p><b>Ongoing:</b> City Councilmembers represent the City on the board of the Coastal Greenbelt Authority.</p>  |
| <p><b>Objective CO-2.4:</b> Promote connectivity between regional and sub-regional open space areas.</p>   |   |
| <p>A. Participate in and support efforts by federal, state, and local agencies and organizations to establish and maintain regional and sub-regional wildlife corridors.</p>   | <p><b>Ongoing:</b> Wildlife corridor issues are a matter of current attention for the Coastal Greenbelt Authority. See CO-2.3(A).</p>   |
| <p>B. Collaborate with OC Watersheds, Laguna Woods Village, and other agencies and organizations with responsibilities related to Aliso Creek to ensure that open water and riparian areas are maintained as habitat suitable to facilitate regional and sub-regional wildlife movement.</p> | <p><b>Ongoing:</b> The City works with Aliso Creek stakeholders in the administration of its National Pollutant Discharge Elimination System (NPDES) permits and in complying with Aliso Creek’s 13225 Directive.</p> |
| <p><b>GOAL CO-3:</b><br/>Preserve cultural resources.</p>  |   |
| <p><b>Objective CO-3.1:</b> Identify and protect archeological, paleontological, and historical resources.</p>   |   |
| <p>A. Formalize local cultural resource preservation activities by implementing components of the National Park Service’s Certified Local Government (CLG) Program.</p>  | <p><b>Not yet Implemented:</b> The Conservation Element was amended to include this implementation action in 2015. It has not yet been implemented.</p>   |
| <p><b>Goal CO-4:</b><br/>Increase energy resource independence.</p>  |   |
| <p><b>Objective CO-4.1:</b> Maintain energy reliability and affordability through conservation, efficiency, and independence.</p>  |   |

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| <p>A. Develop a protocol for monitoring electricity use.</p>   | <p><b>Not yet Implemented:</b> The Conservation Element was amended to include this implementation action in 2015. It has not yet been implemented.</p>   |
| <p>B. Streamline development and permitting standards and programs to encourage renewable energy technologies and energy efficiency improvements.</p>  | <p><b>Not yet Implemented:</b> The Conservation Element was amended to include this implementation action in 2015. It has not yet been implemented.</p>   |
| <p>C. Join one or more Property Assessed Clean Energy (PACE) programs.</p>   | <p><b>Not yet Implemented:</b> The Conservation Element was amended to include this implementation action in 2015. Staff is exploring emergent concerns from other jurisdictions regarding the fiscal impacts of PACE programs.</p> |
| <p><b>Objective CO-4.2:</b> Demonstrate sustainable energy resource leadership.</p>  |   |
| <p>A. Develop and implement municipal renewable energy technology and energy efficiency improvement projects.</p>  | <p><b>Not yet Implemented:</b> The Conservation Element was amended to include this implementation action in 2015. It has not yet been implemented.</p>   |
| <p>B. Provide and facilitate energy-related public education opportunities.</p>  | <p><b>Ongoing:</b> Energy-related public information is available at City Hall and upon request. The Building Services Division is also available to provide energy code compliance support.</p>                                    |
| <p><b>Goal CO-5:</b><br/>Balance land resource utilization with environmental concerns.</p>  |   |
| <p><b>Objective CO-5.1:</b> Adopt and enforce regulations promoting land resource goals.</p>   |   |
| <p>A. Adopt, review, update, and enforce regulations including, but not limited to:</p> <ul style="list-style-type: none"> <li>• Regulations pertaining to mineral, oil, natural gas, and subsurface resource extraction operations with the potential to adversely impact the environment.</li> </ul> | <p><b>Ongoing:</b> The City periodically reviews and makes corresponding updates to its regulations. Adopted regulations are enforced on a continual basis.</p>   |
| <p><b>Goal CO-6:</b><br/>Increase water resource independence.</p>   |   |
| <p><b>Objective CO-6.1:</b> Adopt and enforce regulations promoting water resource goals.</p>  |   |

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| <p>A. Adopt, review, update, and enforce regulations including, but not limited to:</p> <ul style="list-style-type: none"> <li>Regulations pertaining to the minimization of water use in landscape improvements, as well as for new and significant redevelopment projects.</li> </ul> | <p><b>Ongoing:</b> The City periodically reviews and makes corresponding updates to its regulations. Adopted regulations are enforced on a continual basis.</p>   |
| <p><b>Objective CO-6.2:</b> Maintain water reliability and affordability through conservation, efficiency, and independence.</p>  |   |
| <p>A. Promote the retrofit of structures and irrigation systems with individual water meters through collaboration with other agencies and the pursuit of incentivizing measures.</p>   | <p><b>Ongoing:</b> The City regularly expresses its support for individual water meters as a means of empowering residents to conserve. The City paid for the cost of connecting approximately half of its parkway and median irrigation systems to the new recycled water distribution network constructed by the El Toro Water District as part of a phased program to provide recycled water throughout its service area, including all areas of Laguna Woods with separate irrigation meters.</p> |
| <p>B. Join one or more Property Assessed Clean Energy (PACE) programs.</p>  | <p><b>Not yet Implemented:</b> The Conservation Element was amended to include this implementation action in 2015. Staff is exploring emergent concerns from other jurisdictions regarding the fiscal impacts of PACE programs.</p>   |
| <p><b>Objective CO-6.3:</b> Demonstrate sustainable water resource leadership.</p>  |   |
| <p>A. Manage the City’s urban forest and landscaping in a changing climate through development and implementation of an Urban Forestry Management and Landscape Master Plan.</p>  | <p><b>Not yet Implemented:</b> The Conservation Element was amended to include this implementation action in 2015. It has not yet been implemented.</p>   |
| <p>B. Develop and implement municipal water efficiency improvement projects.</p>  | <p><b>Not yet Implemented:</b> The Conservation Element was amended to include this implementation action in 2015. It has not yet been implemented.</p>   |
| <p>C. Provide and facilitate water-related public education opportunities.</p>  | <p><b>Ongoing:</b> Water-related public information is available at City Hall and upon request.</p>   |
| <p><b>Goal CO-7:</b><br/>Improve receiving water quality.</p>   |   |

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| <b>Objective CO-7.1:</b> Adopt and enforce regulations promoting water resource goals.  |  |
| <p>A. Adopt, review, update, and enforce regulations including, but not limited to:</p> <ul style="list-style-type: none"> <li>• Regulations pertaining to the attainment of goals, targets, and standards established by National Pollutant Discharge Elimination System (NPDES) permits.</li> </ul> | <p><b>Ongoing:</b> The City periodically reviews and makes corresponding updates to its regulations. Adopted regulations are enforced on a continual basis.</p>  |
| <b>Objective CO-7.2:</b> Demonstrate sustainable water resource leadership.   |  |
| <p>A. Ensure that municipal landscaping operations employ weed and pest management practices that minimize the application of herbicides and pesticides.</p>  | <p><b>Partially Implemented:</b> In 2015, the City began work on a new Request for Proposals and accompanying scope of work for landscape maintenance services that will address this implementation action.</p> |
| <p>B. Expand the use of structural best management practices in municipal infrastructure projects, including permeable pavement and low impact development where feasible.</p>  | <p><b>Not yet Implemented:</b> The Conservation Element was amended to include this implementation action in 2015. It has not yet been implemented.</p>  |
| <p>C. Develop and implement municipal water quality improvement projects.</p>   | <p><b>Partially Implemented:</b> See CO-7.2(D) regarding the Dairy Fork Constructed Wetland Project.</p>   |
| <p>D. Support the maintenance and operation of the Dairy Fork Constructed Wetland Project.</p>  | <p><b>Partially Implemented:</b> In 2015, the City continued to contribute to the design and permitting of the Dairy Fork Constructed Wetland Project.</p>   |
| <p>E. Provide and facilitate water-related public education opportunities.</p>  | <p><b>Ongoing:</b> Water-related public information is available at City Hall and upon request.</p>  |
| <b>Goal CO-8:</b>   |  |
| Reduce local greenhouse gas emissions.  |  |
| <b>Objective CO-8.1:</b> Control sources of greenhouse gas emissions.   |  |
| <p>A. Develop and implement a Climate Action Plan that is aligned with federal and state standards and includes long-term strategies for reducing greenhouse gas emissions across all sectors.</p>  | <p><b>Not yet Implemented:</b> The Conservation Element was amended to include this implementation action in 2015. It has not yet been implemented.</p>  |

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| <b>Objective CO-8.2: Demonstrate climate change leadership.</b>  |   |
| A. Ensure that municipal solid waste handling services employ collection practices that minimize vehicle miles traveled and the consumption of fossil fuels.   | <b>Implemented:</b> See discussion of Solid Waste Handling Services on page 4 of this document. In 2015, the City awarded a new franchise agreement that includes requirements related to route efficiency and vehicle miles traveled.  |
| B. Incorporate climate adaptation into long-range planning documents.  | <b>Ongoing:</b> This implementation action is implemented as outlined in the Climate Adaptation Plan.   |
| <i>See also the following priority issues for related considerations: Air Resources – particularly, reduction of mobile source emissions; Energy Resources – particularly, increase of local energy generation; Land Resources – particularly, mitigation of adverse activity impacts; and, Water Resources – particularly, increase of local water production</i> |   |
| <b>Goal CO-9:</b><br>Divert two-third of local waste from landfills.   |   |
| <b>Objective CO-9.1: Adopt and enforce regulations promoting waste and recycling goals.</b>  |   |
| A. Adopt, review, update, and enforce regulations including, but not limited to: <ul style="list-style-type: none"> <li>• Regulations pertaining to the landfill diversion of construction and demolition waste.</li> <li>• Regulations pertaining to limitations on the use of products lacking biodegradability.</li> </ul>                                      | <b>Ongoing:</b> The City periodically reviews and makes corresponding updates to its regulations. Adopted regulations are enforced on a continual basis.  |
| <b>Objective CO-9.2: Expand opportunities for recycling and reuse of waste.</b>  |   |
| A. Simplify recycling opportunities through public education, special collections, and equipment designed with the needs and demographics of local residents and businesses in mind.   | <b>Ongoing:</b> See discussion of Solid Waste Handling Services on page 4 of this document. In 2015, the City awarded a new franchise agreement that includes requirements related to multilingual labeling and container accessibility. In 2015, the City also began work on a new Request for Proposals and accompanying scope of work for household hazardous waste and sharps collection services that will further address this implementation action. |

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| <p>B. Develop and implement municipal waste and recycling programs, including an organic waste diversion program and programs that convert solid waste to energy or other products.</p> | <p><b>Ongoing:</b> See discussion of Solid Waste Handling Services on page 4 of this document. In 2015, the City awarded a new franchise agreement that includes requirements related to organics recycling programs. The new franchisee operates a biodigestion facility that the City’s organics waste will be transported to for conversion to energy.</p> |
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**Objective CO-9.3:** Demonstrate waste and recycling leadership.

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| <p>A. Ensure that municipal purchasing considers recycled and recyclable products as practical.</p> | <p><b>Implemented:</b> Administrative Policy 2.5, adopted in March 2002. In 2015, the City also continued to work on updated purchasing standards, which are expected to further address this implementation action.</p> |
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| OPEN SPACE ELEMENT  | Implementation Status   |
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| <p><b>Objective I:</b><br/>Provide access to recreational opportunities for the unique population of the City of Laguna Woods.</p>  |   |
| <p><b>Policy I.A:</b> As part of the annual budget adoption process, identify City funding and staffing available for recreation programs.</p>  |   |
| <p>I.A.1 Work with staff of each of the residential communities in the City of Laguna Woods to develop programs for pooling resources to meet recreational needs of residents.</p>                        | <p><b>Ongoing:</b> The City has adopted a policy permitting use of City facilities for private and recreational events. The City also has relationships with residential communities to allow for use of private facilities.</p>                        |
| <p>I.A.2 Coordinate with surrounding cities, the County of Orange, and with public and private Not-for-Profit organizations to expand affordable recreation and cultural opportunities for residents.</p> | <p><b>Ongoing:</b> The City’s Senior Mobility Program subsidizes transportation to recreation and cultural destinations throughout Orange County, thereby effectively increasing affordability for residents reliant on third-party transportation.</p> |
| <p>I.A.3 Organize annual City events to bring people together as residents of the City of Laguna Woods.</p>   | <p><b>Ongoing:</b> In 2015, City Hall hosted 22 community events, including movie matinees, stroke screenings, a Medicare enrollment clinic, shredding and recycling events, and office hours for federal and state officials.</p>                      |

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| <p><b>Objective II.</b></p> <p>Include recreation and open space needs of the community in planning for development of currently undeveloped properties.</p>   |  |
| <p><b>Policy II.A.</b> Actively pursue opportunities for additional local and regional public open space appropriate to the needs of the community.</p>  |  |
| <p>II.A.1 Consider adopting a parkland dedication ordinance and in-lieu fee ordinance applicable to new commercial development, and to new residential development not subject to the City’s Quimby Act Ordinance.</p>   | <p><b>Implemented:</b> Ordinance 05-01 was adopted in January 2005 and a park fee resolution was adopted in February 2005. Funds collected from the developer of the San Sebastian residential community were used to partially fund the Ridge Route Linear Park and City Centre Park.</p>   |
| <p>I.A.2 Actively support the development of a regional park and cultural and recreation facilities at the former Marine Corps Air Station – El Toro.</p>  | <p><b>Ongoing:</b> The City of Irvine’s Great Park Corporation is pursuing the development of a regional park, including a cultural terrace, at the former Marine Corps Air Station – El Toro.</p>   |
| <p>II.A.3 Identify the long-term need for municipal facilities including those for recreation uses.</p>  | <p><b>Ongoing:</b> The City’s facilities currently consist of City Hall, Ridge Route Linear Park/“A Place for Paws” Dog Park (2009), City Centre Park (2011), and Woods End Wilderness Preserve, which was leased to OC Parks to become part of Laguna Coast Wilderness Park in 2011. No new municipal facilities have been identified as necessary; however, City Hall is in need of improvement to meet current and long-term needs.</p> |
| <p>II.A.4 Work with the Laguna Canyon Foundation to include the Laguna Laurel and “Rossmoor Partners” properties as part of the Laguna Coast Wilderness Park.</p>  | <p><b>Implemented:</b> The City acquired the former Rossmoor Partners property and developed it into Woods End Wilderness Preserve. Woods End Wilderness Preserve was leased to become part of Laguna Coast Wilderness Park in 2011.</p>   |
| <p>II.A.5 Adopt Zoning Ordinance provisions to protect and preserve the wildlife habitats on portions of the 45-acre Southern California Edison right-of-way, on the 23-acre property between Via Campo Verde and the Aliso Viejo golf course, and on the 10-acre Woods End Nature Reserve property at El Toro Road at the terminus of Aliso Creek Road.</p> | <p><b>Partially Implemented:</b> In 2015, the 23-acre property was designated and zoned as Open Space and Open Space – Recreation, respectively. The 45-acre property and the 10.6-acre property were designated and zoned as Open Space and Open Space – Passive, respectively, in 2003.</p>  |

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| <p>II.A.6 Adopt Zoning Ordinance definitions for permissible uses in Open Space zones.</p>   | <p><b>Implemented:</b> The Laguna Woods Municipal Code was adopted April 16, 2003. In 2015, the Laguna Woods Municipal Code was amended to add “community garden/garden center” as a prohibited use in the Open Space – Passive district and a permitted use in the Open Space – Recreation district.</p> |
| <p>II.A.7 Adopt Zoning Ordinance provisions requiring that replacement, redevelopment, and/or relocation of any Leisure World [Laguna Woods Village] Clubhouse facility not result in a net loss of land area reserved and maintained for recreational uses.</p> | <p><b>Implemented:</b> Section 13.08.030(e) of the Laguna Woods Municipal Code, adopted on April 16, 2003.</p>  |
| <p>II.A.8 Encourage the inclusion of unpaved open space areas and recreational amenities within new developments, both public and private.</p>   | <p><b>Ongoing:</b> New projects are reviewed for compliance with the City’s Local Implementation Plan and Water Quality Ordinance. The inclusion of unpaved open space areas and recreational amenities are considered a standard best management practice for reducing site runoff.</p>                  |
| <p>II.A.9 Encourage the creation, acquisition and protection of open space lands (environmentally sensitive areas, riparian corridors, wetlands, and buffer zones, etc.) that have a benefit for habitat, recreation, water quality, and the environment.</p>    | <p><b>Ongoing:</b> The City’s purchase of property for Woods End Wilderness Park and the Laguna Laurel annexation are examples of this policy.</p>  |
| <p>II.A.10 Encourage use of stormwater management principles and the location of compatible water quality treatment control projects on open space lands.</p>  | <p><b>Ongoing:</b> New projects are reviewed for compliance with the City’s Local Implementation Plan and Water Quality Ordinance.</p>  |

| NOISE ELEMENT  | Implementation Status   |
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| <p><b>Objective I:</b><br/>Protect, to the extent feasible, sensitive noise receptors from the detrimental effects of excessive noise.</p>   |   |
| <p><b>Policy I.A:</b> Use noise mitigation measures to reduce the impact from transportation noise sources.</p>  |   |
| <p>I.A.1 Request the inclusion of sound walls, earthen berms, or other acoustical barriers as part of any Caltrans, OCTA or City roadway project, where transportation noise exceeds acceptable standards.</p> | <p><b>Ongoing:</b> Noise impacts and associated mitigation measures are a part of the CEQA review for roadway projects.</p> |

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| <p>I.A.2 Participate in the planning and environmental review process for any road widening or road extensions to ensure that appropriate noise mitigation measures are included in the design of the project.</p>                                       | <p><b>Ongoing:</b> The City participates in the review of regional projects that affect Laguna Woods. An example of this is the Moulton Smart Street Project, Segment 3, Phase I, for which the City Council approved construction sound restrictions in 2010. The City also considers noise impacts for roadway projects during CEQA reviews. In 2014, the City provided comments to the City of Laguna Hills concerning noise impacts of a proposed expansion of Paseo De Valencia.</p> |
| <p>I.A.3 Investigate funding opportunities to reduce transportation noise impacts on residential areas that are presently exposed to noise levels exceeding the City’s noise standards.</p>  | <p><b>Ongoing:</b> The City actively investigates grant and other funding opportunities.</p>  |
| <p>I.A.4 Request added enforcement of the State’s Vehicle Code Noise Standards by the Sheriff’s Department.</p>  | <p><b>Ongoing:</b> Directed enforcement by the Orange County Sheriff’s Department is requested on an as-needed basis.</p>   |
| <p>I.A.5 Minimize risks and noise impacts resulting from aircraft operations by opposing reuse of MCAS—El Toro for commercial or general aviation air operations and participating in and monitoring the planning process for reuse at MCAS—El Toro.</p> | <p><b>Implemented:</b> An airport is no longer a potential or proposed use for the former Marine Corps Air Station at El Toro.</p>  |
| <p><b>Objective II:</b><br/>Recognize the potential effects of noise early in the land use planning process to minimize or avoid detrimental impacts.</p>  |   |
| <p><b>Policy II.B:</b> Incorporate noise considerations into land use planning decisions.</p>  |   |
| <p>II.B.1 Review proposed projects to ensure noise/land use compatibility (Table N-1) with the projected noise environment as a guide for future planning and development.</p>   | <p><b>Ongoing:</b> Projects and their related noise issues are reviewed as part of CEQA and development review processes. Table N-1 serves as a guide for assessing potential noise impacts and the need for mitigation measures. Additional noise studies may be required depending on potential impact to existing or proposed land uses.</p>   |
| <p>II.B.2 Utilize planning guidelines that establish acceptable noise standards for various land uses throughout the City, as indicated in Table N-2.</p>  | <p><b>Ongoing:</b> Table N-2 serves as a tool to assess potential noise impacts and the need for mitigation measures. Additional noise studies may be required depending on potential impact to existing or proposed land uses.</p>   |

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| <p>II.B.3 Require new residential developments located in proximity to existing roadways and commercial operations to control residential interior noise levels as a condition of approval through mitigation measures such as double-paned windows, noise walls and barriers, etc.</p> | <p><b>Ongoing:</b> The standard conditions of approval for new residential projects require an acoustical report that demonstrates that new residential units meet City interior and exterior noise standards and are sound attenuated against present and projected noise levels, including roadway, aircraft, helicopter, and other noise sources.</p> |
| <p>II.B.4 Design mixed-use structures to prevent transfer of noise from commercial to residential uses.</p>   | <p><b>Not Yet Implemented:</b> The City has yet to receive an application for a mixed-use project.</p>   |
| <p>II.B.5 Require new commercial operations located in proximity to existing or proposed residential areas to incorporate noise mitigation into the project’s design.</p>   | <p><b>Ongoing:</b> Noise mitigation is part of standard project conditioning and CEQA review.</p>  |
| <p><b>Objective III:</b><br/>Control non-transportation noise to avoid exposure to excessive noise levels.</p>  |  |
| <p><b>Policy III.C:</b> Utilize measures to regulate non-transportation noise impacts.</p>  |  |
| <p>III.C.1 Adopt and enforce a Noise Ordinance for the City of Laguna Woods.</p>  | <p><b>Ongoing:</b> Chapter 7.08 of the Laguna Woods Municipal Code.</p>  |
| <p>III.C.2 Enforce restrictions on permitted hours of construction activity included in the Noise Ordinance.</p>  | <p><b>Ongoing:</b> The City enforces construction noise restrictions through its code enforcement program. In addition, restrictions on hours of construction are included as standard conditions of approval in the land use entitlement process for discretionary permits.</p>   |
| <p>III.C.3 Develop standardized conditions at the project level for the containment of construction noise (e.g., on-site vehicle speeds and vehicle equipment).</p>   | <p><b>Implemented:</b> The City incorporates construction noise restrictions as CEQA mitigation measures or as conditions of approval for individual development projects.</p>   |

| SAFETY ELEMENT  | Implementation Status |
|---|-----------------------|
| <p><b>Goal S-1:</b><br/>Protect residents, businesses, and government functions from fire hazards.</p>  |                       |
| <p><b>Objective S-1.1:</b> Adopt and enforce regulations pertaining to new and existing structures.</p> |                       |

|  |   |
|--|---|
| <p>A. Adopt, review, update, and enforce fire-related regulations, including:</p> <ul style="list-style-type: none"> <li>• Regulations pertaining to building standards.</li> <li>• Regulations pertaining to the maintenance of defensible spaces for wildfires.</li> <li>• Regulations pertaining to minimum road widths for fire response.</li> <li>• Regulations pertaining to peak load water supply for fire response.</li> <li>• Regulations pertaining to habitat protection and resource conservation.</li> </ul> | <p><b>Ongoing:</b> The City periodically reviews and makes corresponding updates to its regulations. Adopted regulations are enforced on a continual basis.</p>   |
| <p><b>Objective S-1.2:</b> Implement resource and property protection and improvement projects.</p>  |   |
| <p>A. Maintain defensible space for wildfires throughout City-owned wildland areas.</p>  | <p><b>Ongoing:</b> City-owned wildland areas are inspected annually for defensible space impacts.</p>   |
| <p>B. Maintain the following information for residents and businesses:</p> <ul style="list-style-type: none"> <li>• Brush clearance criteria for each fire hazard severity zone.</li> <li>• An inventory of properties within each fire hazard severity zone.</li> <li>• Public education information related to wildland-urban interface areas.</li> </ul>  | <p><b>Partially Implemented:</b> The City has completed the inventory of properties within each fire hazard severity zone and is in the process of educating the public about wildland-urban interface issues. Brush clearance criteria is not yet implemented.</p> |

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| <p>C. Develop a Community Wildfire Protection Plan that:</p> <ul style="list-style-type: none"> <li>• Identifies, maps, and assesses housing units potentially at risk.</li> <li>• Considers occupancy standards and access plans for fire hazard areas.</li> <li>• Addresses post-fire safety, recovery, and maintenance concerns.</li> <li>• Identifies mitigation strategies to reduce potential risks.</li> <li>• Complies with the Healthy Forests Restoration Act of 2003 (P.L. 109-148).</li> </ul> | <p><b>Not yet Implemented:</b> The Safety Element was amended to include this implementation action in 2014. It has not yet been implemented.</p>  |
| <p><b>Objective S-1.3:</b> Provide the highest level of fire services as are available and fiscally feasible.</p>  |  |
| <p><i>See “Emergency Readiness” priority issue.</i></p>  |  |
| <p><b>Goal S-2:</b><br/>Protect residents, businesses, and government functions from flood hazards.</p>  |  |
| <p><b>Objective S-2.1:</b> Adopt and enforce regulations pertaining to new and existing structures.</p>  |  |
| <p>B. Adopt, review, update, and enforce flood-related regulations, including:</p> <ul style="list-style-type: none"> <li>• Regulations pertaining to building standards.</li> </ul>   | <p><b>Ongoing:</b> The City periodically reviews and makes corresponding updates to its regulations. Adopted regulations are enforced on a continual basis. In 2015, the City participated in a Community Assistance Visit with the Federal Emergency Management Agency (FEMA) that included review of floodplain regulations.</p> |
| <p><b>Objective S-2.2:</b> Implement resource and property protection and improvement projects.</p>  |  |
| <p>A. Adopt and enforce regulations prohibiting invasive plant species within the city.</p>  | <p><b>Partially Implemented:</b> In 2015, the City encountered regulatory challenges related to completion of this implementation action. The proposed regulations have been partially drafted.</p>  |
| <p>B. Identify flood mitigation projects for inclusion in the City’s Capital Improvement Program.</p>  | <p><b>Ongoing:</b> The City considers capital improvement projects on an annual basis. In 2015, no flood mitigation projects were identified.</p>  |

|   |  |
|---|--|
| <p>C. Collaborate with other governmental agencies on flood issues related to Aliso Creek.</p>  | <p><b>Ongoing:</b> The City works with Aliso Creek stakeholders in the administration of its National Pollutant Discharge Elimination System (NPDES) permits and in complying with Aliso Creek’s 13225 Directive.</p>                            |
| <p><b>Objective S-2.3:</b> Participate in the National Flood Insurance Program (NFIP).</p>  |  |
| <p>A. Comply with NFIP regulations.</p>   | <p><b>Ongoing:</b> The City is presently in compliance with NFIP regulations. In 2015, the City participated in a Community Assistance Visit with the Federal Emergency Management Agency (FEMA) to substantiate and improve its compliance.</p> |
| <p>B. Collaborate with other governmental agencies on NFIP improvements.</p>  | <p>Ongoing: In 2015, the City participated in a Community Assistance Visit with the Federal Emergency Management Agency (FEMA) to substantiate and improve its compliance.</p>   |
| <p><b>GOAL S-3:</b><br/>Protect residents, businesses, and government functions from geologic and seismic hazards.</p>  |  |
| <p><b>Objective S-3.1:</b> Adopt and enforce regulations pertaining to new and existing structures.</p>   |  |
| <p>A. Review, update, and enforce geologic/seismic-related regulations, including:</p> <ul style="list-style-type: none"> <li>• Regulations pertaining to building standards.</li> <li>• Regulations requiring certification of seismic studies by an engineering geologist.</li> </ul> | <p><b>Ongoing:</b> The City periodically reviews and makes corresponding updates to its regulations. Adopted regulations are enforced on a continual basis.</p>  |
| <p><b>Goal S-4:</b><br/>Protect residents, businesses, and government functions from human-caused and other hazards.</p>  |  |
| <p><b>Objective S-4.1:</b> Implement resource and property protection and improvement projects.</p>   |  |

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| <p>A. Develop, implement, and support plans, projects, and programs that reduce energy use and meet critical energy supply needs during emergencies.</p>                             | <p><b>Ongoing:</b> See discussion of the CDBG-funded Residential Energy Efficiency Improvement Program on page 4 of this document. In 2014, the City adopted a Climate Adaptation Plan, which addresses energy issues. In 2015, the City adopted a comprehensive update of the Conservation Element, which speaks more specifically to energy issues.</p> |
| <p>B. Develop, implement, and support plans, projects, and programs that reduce water use and augment local water supplies.</p>  | <p><b>Ongoing:</b> In 2014, the City adopted a Climate Adaptation Plan, which addresses energy issues. In 2015, the City adopted a comprehensive update of the Conservation Element, which speaks more specifically to energy issues.</p>   |
| <p><b>Objective S-4.2:</b> Provide opportunities for local hazard relief and intervention.</p>   |   |
| <p>A. Designate a cooling center for use during extreme heat events and energy shortages.</p>  | <p><b>Implemented:</b> City Hall has been designated as a cooling center.</p>   |
| <p>B. Designate a point of dispensing to deliver emergency prophylaxis during public health crises.</p>  | <p><b>Implemented:</b> St. Nicholas Catholic Church has been designated as a point of dispensing.</p>   |
| <p><b>Objective S-4.3:</b> Collaborate with federal, state, and local agencies regarding human-caused and other hazards to increase resiliency throughout the city.</p>              |   |
| <p>A. Participate in and support efforts by federal, state, and local agencies and organizations to decrease air pollution emissions occurring within the South Coast Air Basin.</p> | <p><b>Ongoing:</b> This implementation action is implemented on an as-needed basis.</p>   |
| <p>B. Collaborate with electrical and natural gas utility providers to ensure appropriate scheduling and advance communication of planned local power outages.</p>                   | <p><b>Ongoing:</b> In 2015, the City collaborated on several occasions with Southern California Edison regarding vault replacements and other electrical system work.</p>   |
| <p><b>Goal S-5:</b><br/>Ensure that residents, businesses, and government functions are ready for emergencies.</p>   |   |
| <p><b>Objective S-5.1:</b> Adopt and enforce regulations pertaining to emergency readiness.</p>  |   |

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| <p>A. Adopt, review, update, and enforce emergency readiness-related regulations, including:</p> <ul style="list-style-type: none"> <li>• Regulations requiring emergency backup generators for new and redeveloped fuel stations and cellular telephone towers.</li> </ul>   | <p><b>Ongoing:</b> The City periodically reviews and makes corresponding updates to its regulations. Adopted regulations are enforced on a continual basis. In 2015, the City continued to work on regulations requiring emergency backup generators.</p> |
| <p><b>Objective S-5.2:</b> Increase local understanding and awareness of hazard conditions and the importance of emergency preparedness.</p>  |   |
| <p>A. Develop and implement volunteer and community education programs and projects.</p>  | <p><b>Ongoing:</b> The City continues to support a Radio Amateur Civil Emergency Service (RACES) group.</p>   |
| <p>B. Maintain the following information for residents and businesses:</p> <ul style="list-style-type: none"> <li>• Information regarding local hazard conditions.</li> <li>• Specific-hazard prevention and safety information.</li> <li>• Information regarding local safety-related resources.</li> <li>• Guidance to facilitate personal preparedness.</li> </ul> | <p><b>Implemented:</b> This information is available at City Hall and on request.</p>   |
| <p><b>Objective S-5.3:</b> Increase and maintain the security, reliability, continuity, and functionality of critical City facilities.</p>  |   |
| <p>A. Retrofit critical City facilities for seismic safety.</p>   | <p><b>Partially Implemented:</b> The City is considering various improvements related to City Hall, which are likely to address seismic safety.</p>   |
| <p>B. Improve emergency power backup capabilities for critical City facilities.</p>   | <p><b>Partially Implemented:</b> The City has completed design work for the installation of an emergency backup generator for City Hall.</p>  |
| <p>C. Design and construct a permanent Emergency Operations Center.</p>   | <p><b>Not yet Implemented:</b> The Safety Element was amended to include this implementation action in 2014. It has not yet been implemented.</p>   |
| <p><b>Objective S-5.4:</b> Implement rapid, reliable, and redundant communications systems for City use.</p>  |   |

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| <p>A. Operate a mass notification system for rapid communication during emergencies.</p>   | <p><b>Ongoing:</b> The City participates in the countywide AlertOC mass notification system. In 2015, the City conducted a citywide test of the system’s capabilities.</p> |
| <p>B. Increase emergency communications capabilities between internal and external coordination points (e.g., reception centers, shelters, points of dispensing, and key service providers).</p> | <p><b>Not yet Implemented:</b> The Safety Element was amended to include this implementation action in 2014. It has not yet been implemented.</p>                          |
| <p>C. Participate in the Orange County Countywide Coordinated Communications System (CCCS) to ensure interoperability for public safety and general government agencies.</p>                     | <p><b>Ongoing:</b> The City participates in the CCCS. In 2015, the City purchased “next generation” radio equipment for its police services.</p>                           |
| <p><b>Objective S-5.5:</b> Provide for continuity of the City’s “day-to-day” operations.</p>   |  |
| <p>A. Develop and implement a Continuity of Operations Plan.</p>   | <p><b>Not yet Implemented:</b> The Safety Element was amended to include this implementation action in 2014. It has not yet been implemented.</p>                          |
| <p><b>Objective S-5.6:</b> Build the City’s internal emergency services-related capabilities.</p>  |  |
| <p>A. Train staff in emergency services functions.</p>   | <p><b>Ongoing:</b> The City has initiated development of a formal emergency services training program.</p>   |
| <p>B. Develop and implement systems to access and manage critical information during emergencies.</p>  | <p><b>Ongoing:</b> The City is continuing to improve remote access capabilities for employees to both main servers and software systems.</p>                               |
| <p>C. Develop and implement emergency plans pertinent to local hazard conditions.</p>  | <p><b>Ongoing:</b> In 2014, the City completed a Wildland-Urban Interface Area Evacuation Annex for its Emergency Operations Plan.</p>                                     |
| <p><b>Objective S-5.7:</b> Develop relationships between the City and private and nonprofit entities.</p>  |  |
| <p>A. Develop memoranda of understanding for emergency resources and provisions (e.g., reception centers, shelters, points of dispensing, supplies, and equipment).</p>                          | <p><b>Not yet Implemented:</b> The Safety Element was amended to include this implementation action in 2014. It has not yet been implemented.</p>                          |
| <p><b>Objective S-5.8:</b> Provide the highest levels of public safety services as are available and fiscally feasible.</p>  |  |
| <p>A. Review fire response times to ensure that they meet or exceed industry standards.</p>  | <p><b>Ongoing:</b> The City reviews compliance with industry standards on an annual basis.</p>   |

|   |  |
|---|--|
| <p>B. Review police services response times to ensure that they meet or exceed industry standards.</p>  | <p><b>Ongoing:</b> The City reviews compliance with industry standards on an annual basis.</p> |
| <p>C. Promote coordinated efforts with local, state, and federal agencies to increase public safety.</p>  | <p><b>Ongoing:</b> This implementation action is implemented on an as-needed basis.</p>        |
| <p><b>Goal S-6:</b><br/>Improve community safety and reduce opportunities for criminal activity.</p>  |  |
| <p><b>Objective S-6.1:</b> Provide the highest level of police services as are available and fiscally feasible.</p>   |  |
| <p><i>See “Emergency Readiness” priority issue.</i></p>   |  |
| <p><b>Objective S-6.2:</b> Leverage the City’s development review process to reduce opportunities for criminal activity.</p>  |  |
| <p>A. Ensure that new development, redevelopment, and City projects consider Crime Prevention through Environmental Design (CPTED) concepts during the planning and design phase.</p> | <p><b>Partially Implemented:</b> In 2014, the City began working on local CPTED standards.</p> |

EXHIBIT "A" 2015 HIGHLIGHTS DASHBOARD – PAGE 1



City of Laguna Woods  
**2015 Highlights Dashboard**

The City of Laguna Woods seeks to create “A City that is... healthy and safe, high in quality of life, environmentally conscious, economically prosperous, fiscally responsible, and professionally and efficiently served.” While by no means exhaustive, the figures presented on this dashboard are indicators of the City’s service level accomplishments during the 2015 calendar year. Highlights from the City’s most recent annual financial report are also included.

The City’s Energy Efficiency Improvement Program installed **114** windows, **28** sliding glass doors, **92** smoke alarms, and **3** heat pumps for low-income residents, free of charge.

**2 New Golf Cart Paths** The City continued to support the use of alternative vehicles by opening two new golf cart paths between Santa Maria Avenue and Laguna Woods Village gates 12 and 16.

**A CITY THAT IS...**



**TOP 50**

Laguna Woods was named one of the **Top 50 Safest Cities in California**.



The following agencies provided services under contract, or in coordination, with the City:

**5,221** Calls for Fire Services

The Orange County Fire Authority responded to 5,221 calls for service.

**3,458** Calls for Sheriff’s Service

The Orange County Sheriff’s Department responded to 3,458 calls for service.

**630** Calls for Animal Services

Laguna Beach/Laguna Woods Animal Services responded to 630 calls for service.

**1,315** The City worked with Care Ambulance to continue the 911 Ambulance Membership Program, which provided 1,315 residents with a tool to limit out-of-pocket emergency ambulance costs.

**3,614** The City issued 3,614 building permits and conducted more than **6,500** building inspections. To better meet customer needs, permit counter hours were expanded to 7:30 a.m. to 2:30 p.m.

**High in Quality of Life**

**12,879** The City’s Senior Mobility Program provided 12,879 reduced cost taxi trips, including **2,420** trips to doctors’ appointments and other non-emergency medical destinations.

**22** City Hall hosted 22 community events, including movie matinees, stroke screenings, a Medicare enrollment clinic, shredding and recycling events, and office hours for federal and state officials.

**14,731** OC Public Libraries’ “mini-branch” library at City Hall checked out 14,731 books, DVDs, and other materials. A new, one-on-one eBook assistance service was also launched.

**2,736** City staff notarized 2,736 signatures and acknowledged **246** foreign pensions. Residents received both services free of charge.

**Environmentally Conscious**

**29,285** Citywide recycling efforts diverted 29,285 tons (or just over **70%**) of waste from landfills\*. The City also completed a competitive process for solid waste handling services, the outcome of which will further enhance local opportunities for recycling.

**70,000** Document shredding events at City Hall collected more than 70,000 pounds of paper for recycling and safe disposal, free of charge.

\* Figures reflect the period between July 2014 and June 2015.

**Economically Prosperous**

**\$92,387,000**

Laguna Woods’s **232** businesses generated more than \$92 million in consumer sales, an increase of **2.13%** from the year prior\*.

**\$2,425,460,789**

The total assessed value of all property in Laguna Woods totaled more than \$2.4 billion, an increase of **8.45%** from the year prior\*.

\* Figures reflect the period between July 2014 and June 2015.

**Fiscally Responsible &**

**Professionally and Efficiently Served**

The City received a **Meritorious Budgeting Award** from the California Society of Municipal Finance Officers for its Fiscal Year 2014-15 Operating Budget.

For the second year in a row, the City received a **Best Overall Liability Program Performance Award** from the California Joint Powers Insurance Authority.

**Fast Facts**

**Population:** 16,652  
**Average Age:** 77.4 years  
**Area:** Approximately 3 square miles  
**Incorporation:** March 24, 1999

EXHIBIT “A” 2015 HIGHLIGHTS DASHBOARD – PAGE 2



City of Laguna Woods  
**Comprehensive Annual Financial Report**  
 Highlights for Fiscal Year 2014-15



**Fiscally Responsible**

The City’s “all funds” budget for Fiscal Year 2014-15 (July 1, 2014 through June 30, 2015) was approximately \$8.6 million. As of June 30, 2015, the City’s unassigned General Fund balance, which functions as reserves, was equal to 139% of the General Fund budget and 118% of “all funds” expenditures for Fiscal Year 2014-15.

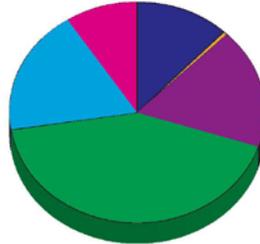
The City’s annual independent audit resulted in an unmodified opinion that the financial statements for Fiscal Year 2014-15 were fairly presented in conformity with governmental accounting standards.

For the first time, and to promote transparency and accountability, the City prepared a Comprehensive Annual Financial Report with a broader presentation of financial statements than required by law.

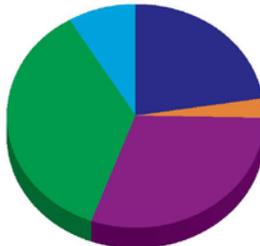
**Notes**

\*For every dollar of property tax paid, the City receives an average of only \$0.00879.

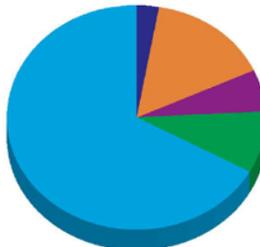
\*\*Of the 8% local sales tax rate, the City receives only 1% of tax proceeds.



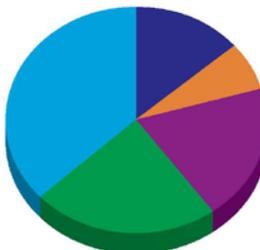
| GENERAL FUND REVENUES     |        |
|---------------------------|--------|
| Franchise Fees            | 12.16% |
| Investment Income         | 0.44%  |
| Other Income              | 17.63% |
| Property Taxes*           | 42.40% |
| Sales Taxes**             | 18.27% |
| Transient Occupancy Taxes | 9.10%  |



| GENERAL FUND EXPENDITURES |        |
|---------------------------|--------|
| Community Development     | 22.67% |
| Community Services        | 2.87%  |
| General Government        | 30.07% |
| Public Safety             | 35.89% |
| Public Works              | 8.50%  |



| “ALL FUNDS” REVENUES  |        |
|-----------------------|--------|
| Community Development | 2.88%  |
| Community Services    | 15.29% |
| General Government    | 6.08%  |
| Public Safety         | 8.94%  |
| Public Works          | 66.82% |



| “ALL FUNDS” EXPENDITURES |        |
|--------------------------|--------|
| Community Development    | 13.72% |
| Community Services       | 6.86%  |
| General Government       | 19.59% |
| Public Safety            | 23.06% |
| Public Works             | 36.77% |

**6.2**  
**WASTE DISPOSAL AGREEMENT**

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**RESOLUTION NO. 16-XX**

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF LAGUNA WOODS, CALIFORNIA, APPROVING THE REVISED EFFECTIVE DATE TO AN AMENDMENT TO THE 2009 WASTE DISPOSAL AGREEMENT WITH THE COUNTY OF ORANGE

**WHEREAS**, the City of Laguna Woods (the “City”) has an existing Waste Disposal Agreement (the “Waste Disposal Agreement”) with the County of Orange (the “County”), which requires the City to dispose of all specified solid waste generated within the City to County landfills and for the County to accept all such waste at a price agreed upon by the City and County; and

**WHEREAS**, the Waste Disposal Agreement became effective on or about July 23, 2009, and by its term is set to expire on June 30, 2020; and

**WHEREAS**, the Waste Disposal Agreement provides that the County will not accept waste imported from outside of Orange County at County landfills after June 30, 2016; and

**WHEREAS**, an Amendment to the Waste Disposal Agreement (the “Amendment”) has been negotiated between the County and various cities throughout Orange County to provide for continuation of importation of waste from outside the County at County landfills in exchange for allocation to the cities of a portion of future importation revenues and to extend the terms of this activity within the Waste Disposal Agreement to June 30, 2025; and

**WHEREAS**, the City Council desires to ensure that solid waste generated within the City can be disposed of in an environmentally safe manner and at a reasonable cost for the near future; and

**WHEREAS**, the proposed Amendment furthers these goals by, among other things, ensuring that solid waste generated within the City can be disposed of at County landfills through June 30, 2025; that the landfills will be operated in an environmentally safe and reliable manner; and that the cost of disposing of solid waste at County landfills will be reasonable; and

**WHEREAS**, on May 20, 2015, the City Council approved the Amendment in which the effective date to be no later than September 30, 2015; and

**WHEREAS**, the County has requested a revision to the effective date of the Amendment from September 30, 2015 to June 30, 2016 (the “Revised Effective Date”).

NOW, THEREFORE, THE CITY COUNCIL OF THE CITY OF LAGUNA WOODS, DOES HEREBY RESOLVE, DECLARE, DETERMINE AND ORDER AS FOLLOWS:

**SECTION 1.** The foregoing recitals are true and correct.

**SECTION 2.** The City Council hereby finds and determines that the Revised Effective Date to the Amendment to the Waste Disposal Agreement between the County of Orange and the City (“Amendment”) furthers the public health, safety and welfare.

**SECTION 3.** The City Council hereby finds and determines that the Revised Effective Date shall be amended into the terms and provisions of the Amendment as approved by the City Council on May 20, 2015 with authorization for the City Manager to execute the Amendment, subject to approval as to form by the City Attorney.

**SECTION 4.** The officers and employees of the City are authorized and directed, jointly and severally, to do any and all things necessary or advisable in order to effectuate the purposes of this resolution and to administer the City's obligations, responsibilities, and duties to be performed.

**SECTION 5.** The Deputy City Clerk shall certify to the adoption of this resolution.

PASSED, APPROVED AND ADOPTED on this XX day of XX 2016.

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NOEL HATCH, Mayor

ATTEST:

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YOLIE TRIPPY, Deputy City Clerk

STATE OF CALIFORNIA     )  
COUNTY OF ORANGE     ) ss.  
CITY OF LAGUNA WOODS   )

I, YOLIE TRIPPY, Deputy City Clerk of the City of Laguna Woods, do  
HEREBY CERTIFY that the foregoing **Resolution No. 16-XX** was duly adopted  
by the City Council of the City of Laguna Woods at a special meeting thereof, held  
on the XX day of XX 2016, by the following vote:

AYES:       COUNCILMEMBERS:  
NOES:       COUNCILMEMBERS:  
ABSENT:     COUNCILMEMBERS:

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YOLIE TRIPPY, Deputy City Clerk

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**8.1**  
**CITY HALL BUILDING MAINTENANCE**

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## City of Laguna Woods Agenda Report

**TO:** Honorable Mayor and City Councilmembers  
**FROM:** Christopher Macon, City Manager  
**FOR:** March 30, 2016 Special Meeting  
**SUBJECT:** City Hall Building Maintenance

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### **Recommendation**

Authorize the City Manager to transfer and expend up to \$50,000 from the Fiscal Year 2015-16 General Fund City Council Contingency budget to offset unanticipated City Hall building maintenance expenditures, including expenditures related to the temporary relocation of the second floor.

### **Background**

Staff has recently discovered deterioration of City Hall's second floor, which has manifest itself in an increasing number of "soft" spots. Repair of the deterioration requires asbestos abatement followed by more extensive investigation. At present, an active water leak has been ruled out as a potential cause.

### **Discussion**

As a result of the impending work necessary to correct the deterioration, and safety concerns in the interim, City Hall's second floor is being temporarily vacated. The City Council Chambers is being converted to temporary office and storage space. Previously scheduled functions, including City Council meetings, are being moved to alternate locations. The April 20, 2016 and April 27, 2016 City Council meetings will be held in the Laguna Woods Village Community Center Board Room. It is not yet known when the second floor might be returned to normal use.

**Fiscal Impact**

The work necessary to repair City Hall's second floor and return it to normal use, as well as the associated temporary relocation costs, are not included in the City's budget. While it is unlikely that the funds being requested at today's meeting will be sufficient to offset total expenditures, the scope and cost of all necessary repairs will not be known until asbestos abatement and further investigation is complete. Staff would return to the City Council with revised budget estimates in April.

This year, other unanticipated City Hall building maintenance expenditures have included the elimination of potential "trip and fall" hazards in the parking lot.

The City Council Contingency is a \$50,000 line item that is specifically budgeted for unanticipated expenditures that arise during the fiscal year. No expenditures have been made from the City Council Contingency so far this fiscal year.



# City of Laguna Woods

## NOTICE OF SPECIAL CITY COUNCIL MEETING

**MARCH 30, 2016**

Please be advised that a special meeting of the Laguna Woods City Council will be held on March 30, 2016 at 2 p.m. at Laguna Woods City Hall, 24264 El Toro Road, Laguna Woods, California 92637.

The agenda packet describing the business to be transacted or discussed is attached hereto and has been posted as described in the Affidavit of Posting below.

For additional information, please contact the City Clerk's Office at (949) 639-0500/TTY (949) 639-0535, [cityhall@cityoflagunawoods.org](mailto:cityhall@cityoflagunawoods.org), or 24264 El Toro Road, Laguna Woods, California 92637.

NOEL HATCH, Mayor

### AFFIDAVIT OF POSTING

STATE OF CALIFORNIA     )  
COUNTY OF ORANGE     ) ss.  
CITY OF LAGUNA WOODS    )

I, Yolie Trippy, Deputy City Clerk, City of Laguna Woods, hereby certify under penalty of perjury that this notice was posted at Laguna Woods City Hall, 24264 El Toro Road, Laguna Woods, California 92637; on the City's website ([www.cityoflagunawoods.org](http://www.cityoflagunawoods.org)); and, at other locations designated by Resolution No. 02-33, pursuant to California Government Code Section 54954.2 of the Ralph M. Brown Act.

This notice was also delivered and posted pursuant to Government Code Section 54956.

YOLIE TRIPPY, Deputy City Clerk

3-28-16

Date