

2016

HIGHLIGHTS



DASHBOARD

The City of Laguna Woods seeks to create “A City that is... healthy and safe, high in quality of life, environmentally conscious, economically prosperous, fiscally responsible, and professionally and efficiently served.” While by no means exhaustive, the figures presented on this dashboard are indicators of the City’s service level accomplishments during the 2016 calendar year. Highlights from the City’s most recent annual financial report are also included.

A CITY THAT IS...



Healthy and Safe

TOP 50

Laguna Woods was named one of the **Top 50 Safest Cities in California**.



The following agencies provided services under contract, or in coordination, with the City:

5,367 Calls for Fire Services

The Orange County Fire Authority responded to 5,367 calls for service.

3,498 Calls for Sheriff’s Service

The Orange County Sheriff’s Department responded to 3,498 calls for service.

539 Calls for Animal Services

Laguna Beach/Laguna Woods Animal Services responded to 539 calls for service.

1,328 The City worked with Care Ambulance to continue the 911 Ambulance Membership Program, which provided 1,328 residents with a tool to limit out-of-pocket emergency ambulance costs.

3,486 The City issued 3,486 building permits and conducted more than **9,000** building inspections.



High in Quality of Life

15,042 The City’s Senior Mobility Program provided 15,042 reduced cost taxi trips totaling **95,940** miles, including **4,473** trips to doctors’ appointments and other non-emergency medical destinations.

17 City Hall hosted 17 community events, including stroke screenings, fall prevention seminars, a cyber-crime seminar, a genealogy workshop, musical performances, small business development workshops, and shredding and recycling events.

13,906 OC Public Libraries’ “mini-branch” library at City Hall checked out 13,906 books, audio books, DVDs, and other materials.

2,133 City staff notarized 2,133 signatures and acknowledged **219** foreign pensions. Residents received both services free of charge.



Environmentally Conscious

18,049 Citywide recycling efforts diverted 18,049 tons (or just over **65%**) of waste from landfills*.

120,274 Document shredding events at City Hall collected 120,274 pounds of paper for recycling and safe disposal, free of charge.

128 In August, the City began accepting home-generated sharps waste at City Hall, which resulted in the safe disposal of 128 pounds of needles and other materials in only five months.

170 The City partnered with Southern California Edison to replace 170 public street light fixtures with new light-emitting diode (LED) fixtures, at no cost.

The City’s Energy Efficiency Improvement Program installed **131** windows, **26** sliding glass doors, and **85** smoke alarms in the homes of low-income residents, free of charge.



Economically Prosperous

\$93,524,000

Laguna Woods businesses generated more than \$93 million in consumer sales, an increase of **1.07%** from the year prior*.

\$2,620,349,106

The total assessed value of all property in Laguna Woods totaled more than \$2.6 billion, an increase of **8.04%** from the year prior*.



Fiscally Responsible &



Professionally and Efficiently Served

The City received an **Operating Budget Excellence Award** from the California Society of Municipal Finance Officers for its Fiscal Year 2015-16 Operating Budget.

The City received a **Certificate of Achievement for Excellence in Financial Reporting** for its first-ever Comprehensive Annual Financial Report for Fiscal Year 2014-15.

The City provided its services with only **eight and one-half** full-time employees. The City leverages the services of outside agencies to provide efficient, effective, and economical services.

* Figures reflect the period between July 2015 and June 2016.

COMPREHENSIVE ANNUAL FINANCIAL REPORT

Highlights for Fiscal Year 2015-16

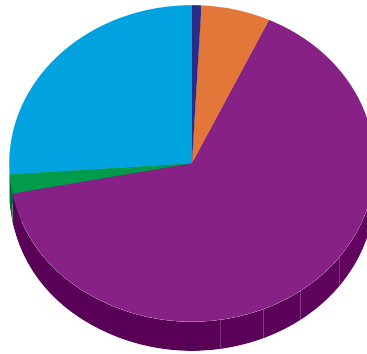


Fiscally Responsible

The City's "all funds" budget for Fiscal Year 2015-16 (July 1, 2015 through June 30, 2016) was approximately \$8.4 million. As of June 30, 2016, the City's unassigned General Fund balance, which functions as reserves, was equal to 150.6% of the General Fund budget and 133.6% of "all funds" expenditures for Fiscal Year 2015-16.

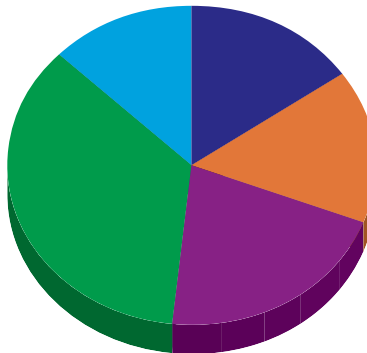
The City's annual independent audit resulted in an unmodified opinion that the financial statements for Fiscal Year 2015-16 were fairly presented in conformity with governmental accounting standards.

To promote transparency and accountability, the City prepared a Comprehensive Annual Financial Report with a broader presentation of financial statements than required by law.



"ALL FUNDS" REVENUES

Community Development	0.48%
Community Services	5.89%
General Government	64.74%
Public Safety	1.81%
Public Works	27.07%



"ALL FUNDS" EXPENDITURES

Community Development	16.68%
Community Services	7.37%
General Government	22.90%
Public Safety	39.50%
Public Works	13.56%

DID YOU KNOW?

For every dollar of property tax paid, the City receives an average of **only \$0.00879**.

Of the 8% local sales tax rate, the City receives **only 1% of tax proceeds**.

FAST FACTS ABOUT LAGUNA WOODS



Population*
16,213

Median Age*
77.4 years

Area
Approximately
3 square
miles

Incorporation
March 24, 1999

*2010 US Census