



2017 HIGHLIGHTS DASHBOARD

The City of Laguna Woods seeks to create “A City that is... healthy and safe, high in quality of life, environmentally conscious, economically prosperous, fiscally responsible, and professionally and efficiently served.” While by no means exhaustive, the figures presented on this dashboard are indicators of the City’s service level accomplishments during the 2017 calendar year. Highlights from the City’s most recent annual financial report are also included.

10,841 The City’s door-to-door household hazardous waste program collected 10,841 pounds of chemicals, paint, and other materials, free of charge.



Economically Prosperous

\$89,561,000

Laguna Woods businesses generated more than \$89 million in consumer sales*. The *Orange County Register* described Laguna Woods as a “boom town” for new business openings.

\$2,795,590,960

The assessed value of all property in Laguna Woods totaled more than \$2.7 billion, an increase of **6.69%** from the year prior*.



Fiscally Responsible &



Professionally and Efficiently Served

The City **fully funded** the entirety of its California Public Employees’ Retirement System (CalPERS) pension plans, according to then-current actuarial projections.

The City received an **Operating Budget Excellence Award** from the California Society of Municipal Finance Officers for its Fiscal Year 2016-17 Operating Budget.

The City received a **Certificate of Achievement for Excellence in Financial Reporting** for its Comprehensive Annual Financial Report for Fiscal Year 2015-16.

The City provided its services with only **eight and nine-twentieths** full-time employees. The City leverages the services of outside agencies to provide efficient, effective, and economical services.

* Figures reflect the period between July 2016 and June 2017.

A CITY THAT IS...



Healthy and Safe



High in Quality of Life

12,398 The City’s Senior Mobility Program provided 12,398 reduced cost taxi trips totaling **94,804** miles, including **5,048** trips to doctors’ appointments and other non-emergency medical destinations.

48 City Hall hosted 48 community events, including creative workshops, personal health seminars, a genealogy forum, small business development sessions, and shredding and recycling events.

15,810 OC Public Libraries’ “mini-branch” library at City Hall checked out 15,810 books, audio books, DVDs, and other materials.

2,232 City staff notarized 2,232 signatures and acknowledged **129** foreign pensions. Residents received both services free of charge.



Environmentally Conscious

18,269 Citywide recycling efforts diverted 18,269 tons (or nearly **69%**) of waste from landfills*.

54,475 City-sponsored document shredding events collected 54,475 pounds of paper for recycling and safe disposal, free of charge.

3,758 Drop-off programs at City Hall collected 3,758 pounds of waste, including **2,375** pounds of batteries, **897** pounds of medicine, and **486** pounds of home-generated sharps.

TOP 50

Laguna Woods was named one of the **Top 50 Safest Cities in California**.



The following agencies provided services under contract, or in coordination, with the City:

5,561 Calls for Fire Services

The Orange County Fire Authority responded to 5,561 calls for service.

3,550 Calls for Sheriff’s Service

The Orange County Sheriff’s Department responded to 3,550 calls for service.

444 Calls for Animal Services

Laguna Beach/Laguna Woods Animal Services responded to 444 calls for service.

3,021 The City issued 3,021 building permits and conducted more than **6,200** building inspections to ensure that construction meets state and local standards.

The City completed capital projects to refresh street medians, improve roadway pavement, and promote pedestrian accessibility.

COMPREHENSIVE ANNUAL FINANCIAL REPORT

Highlights for Fiscal Year 2016-17

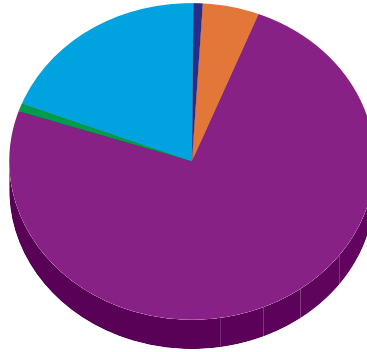


Fiscally Responsible

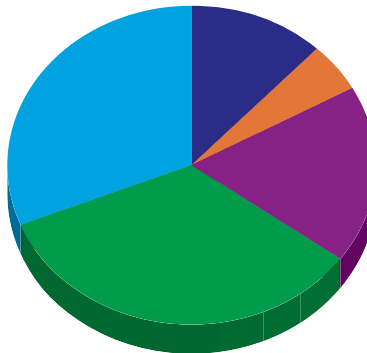
The City's "all funds" budget for Fiscal Year 2016-17 (July 1, 2016 through June 30, 2017) was approximately \$9.28 million. As of June 30, 2017, the City's unassigned General Fund balance, which functions as reserves, was equal to 143.73% of the General Fund budget and 117.33% of "all funds" expenditures for Fiscal Year 2016-17.

The City's annual independent audit resulted in an unmodified opinion that the financial statements for Fiscal Year 2016-17 were fairly presented in conformity with governmental accounting standards.

To promote transparency and accountability, the City prepared a Comprehensive Annual Financial Report with a broader presentation of financial statements than required by law.



"ALL FUNDS" REVENUES	
Community Development	0.47%
Community Services	5.14%
General Government	74.02%
Public Safety	1.54%
Public Works	18.83%



"ALL FUNDS" EXPENDITURES	
Community Development	11.98%
Community Services	5.42%
General Government	18.10%
Public Safety	33.68%
Public Works	30.82%

DID YOU KNOW?

For every dollar of property tax paid, the City receives an average of **only \$0.0088**.

Of the 7.75% local sales tax rate, the City receives **only 1% of tax proceeds**.

FAST FACTS ABOUT LAGUNA WOODS



Population*
16,213

Median Age*
77.4 years

Area
Approximately
3 square
miles

Incorporation
March 24, 1999

*2010 US Census