



2019 HIGHLIGHTS DASHBOARD

The City of Laguna Woods seeks to create “A City that is... healthy and safe, high in quality of life, environmentally conscious, economically prosperous, fiscally responsible, and professionally and efficiently served.” While by no means exhaustive, the figures presented on this dashboard are indicators of the City’s service level accomplishments during the 2019 calendar year. Highlights from the City’s most recent annual financial report are also included.

A CITY THAT IS...



Healthy and Safe

The following agencies provided services under contract or agreement with the City:

5,208 Calls for Fire Services

The Orange County Fire Authority responded to 5,208 calls for service.

3,562 Calls for Sheriff’s Service

The Orange County Sheriff’s Department responded to 3,562 calls for service.

397 Calls for Animal Services

Laguna Beach/Laguna Woods Animal Services responded to 397 calls for service.

4,390 The City issued 4,390 building permits and conducted more than **4,200** building inspections to ensure that construction meets state and local standards.



High in Quality of Life

18,345 OC Public Libraries’ “mini-branch” library at City Hall checked out 18,345 books, audio books, DVDs, and other materials.

1,338 City staff notarized 1,338 signatures and acknowledged **117** foreign pensions. Residents received both services free of charge.

67 The City hosted 67 community functions, including arts, culture, health, public safety, transportation, and small business workshops, as well as legislative office hours, a pet vaccination clinic, recycling events, and CalFresh and Medicare enrollment opportunities.

5,640 The City’s Senior Mobility Program provided 5,640 reduced cost taxi trips totaling **46,637** miles, including **2,988** trips to doctors’ appointments and other non-emergency medical destinations.



Environmentally Conscious

22,419 Citywide recycling efforts diverted 22,419 tons (or approximately **71%**) of waste from landfills*.

39,660 City-sponsored document shredding events collected 39,660 pounds of paper for recycling and safe disposal, free of charge.

7,396 The City’s door-to-door household hazardous waste program collected 7,396 pounds of chemicals, paint, and other materials, free of charge.

Landscape Maintenance

2019 was the first full calendar year under new landscape policies for City-maintained property, which:

- ❶ limit the use of pesticides (e.g., Glyphosate, the active ingredient in Roundup® herbicides, is prohibited);
- ❷ prohibit the use of gas-powered blowers; and,
- ❸ dramatically reduce the use of non-gas-powered blowers.

4,267 Drop-off programs at City Hall collected 4,267 pounds of waste, including **2,875** pounds of batteries, **786** pounds of medicine, and **606** pounds of home-generated sharps.



Economically Prosperous

\$90,015,800

Laguna Woods businesses generated more than \$90 million in taxable consumer sales*.

\$3,307,668,849

The assessed value of all property in Laguna Woods totaled more than \$3.3 billion, an increase of **5.27%** from the year prior*.



Fiscally Responsible &



Professionally and Efficiently Served

For the third year in a row, the City **fully funded** the entirety of its California Public Employees’ Retirement System (CalPERS) pension plans, according to then-current actuarial projections.

The City received a **Certificate of Achievement for Excellence in Financial Reporting** for its Comprehensive Annual Financial Report for Fiscal Year 2017-18.

The City’s Investment of Financial Assets Policy was **certified by the California Municipal Treasurers Association** for meeting best practices for investing.

The City provided its services with only **eight and nine-tenths** full-time employees. The City leverages the services of outside agencies to provide efficient, effective, and economical services.

* Figures reflect the period between July 2018 and June 2019.

COMPREHENSIVE ANNUAL FINANCIAL REPORT

Highlights for Fiscal Year 2018-19

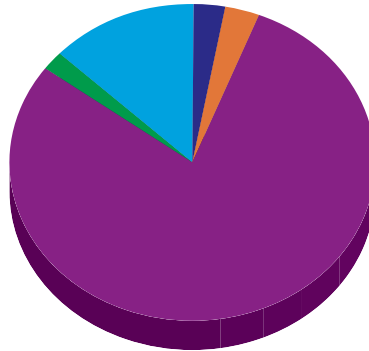


Fiscally Responsible

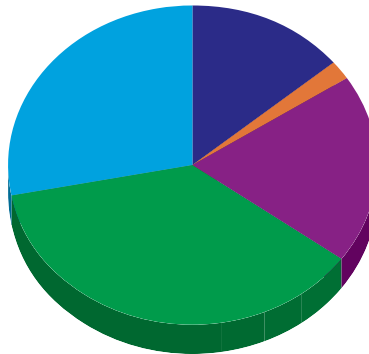
The City's "all funds" budget for Fiscal Year 2018-19 (July 1, 2018 through June 30, 2019) was approximately \$8.34 million. As of June 30, 2019, the City's unassigned General Fund balance, which functions as reserves, was equal to 139.92% of the General Fund budget and 120.53% of "all funds" expenditures for Fiscal Year 2018-19.

The City's annual independent audit resulted in an unmodified opinion that the financial statements for Fiscal Year 2018-19 were fairly presented in conformity with governmental accounting standards.

To promote transparency and accountability, the City prepared a Comprehensive Annual Financial Report with a broader presentation of financial statements than required by law.



"ALL FUNDS" REVENUES	
Community Development	2.89%
Community Services	3.01%
General Government	79.08%
Public Safety	2.17%
Public Works	12.85%



"ALL FUNDS" EXPENDITURES	
Community Development	13.95%
Community Services	2.21%
General Government	18.84%
Public Safety	36.99%
Public Works	28.01%

DID YOU KNOW ?

For every dollar of property tax paid, the City receives an average of **only \$0.0088**.

Of the 7.75% sales tax rate, the City's local rate is **only 1%**.

CONSTRUCTION AND MAINTENANCE HIGHLIGHTS



- Reconstructed **seven** sidewalk curb ramps on El Toro Road and Moulton Parkway to enhance ease of travel and meet Americans with Disabilities Act (ADA) accessibility standards
- Improved approximately **42,000** square feet of pavement on eastbound El Toro Road between St. Nicholas Church and Avenida Sevilla
- Opened the new "A Place for Paws" Dog Park
- Pruned **756** trees on public property

FAST FACTS

- **Population***
16,213
- **Median Age***
77.4 years
- **Incorporation**
March 24, 1999
- *2010 US Census