

City of Laguna Woods
Catalog of Enterprise Systems
Pursuant to California Government Code 6270.5 (Senate Bill 272)

Vendor	Product	Purpose	Data Type	Custodian	Frequency Collected	Frequency Updated
Adobe	Adobe Acrobat Pro	PDF management and digital signing	PDF documents	City Manager's Office	As Required	As Required
ADP	ADP Workforce Now	Payroll services	Payroll and payroll tax information	Administrative Services	Bi-Weekly, Quarterly, Annually, As Required	Bi-Weekly, Quarterly, Annually, As Required
CivicPlus	MunicodeNEXT	Records management	Municipal Code and ordinances	City Clerk's Office	As Required	As Required
Constant Contact	Constant Contact Core	Email distribution	Emails and contact information	City Clerk's Office	Daily	Daily
ContractSafe	ContractSafe	Agreement management	Agreements and supplemental documents	City Clerk's Office	As Required	As Required
Data Ticket	Data Ticket	Citation processing	Parking and traffic citation information	Public Safety Services	Daily	Daily
ESRI	ArcGIS Online	Web mapping applications	Web maps and feature layers	Planning & Environmental Services	As Required	As Required
FlexBooker	FlexBooker	Online appointment scheduling	Appointment scheduling management and notifications for building permit inspections, notary appointments, and document shredding appointments	City Manager's Office	Daily	Daily
GOGovApps	GoGov	Case management	Code enforcement and water quality case and inspection information	Planning & Environmental Services	Daily	Daily
HdL Corporation	Sales Tax Management System	Reporting and analysis	Sales tax returns and information	Administrative Services	Quarterly, As Required	Quarterly, As Required
MBS Securities Incorporated	eConnect Direct	Investment platform	Security issues and pricing and ratings	Administrative Services	Daily	Daily
Microsoft	Microsoft 365	Microsoft Suite	Document production	Administrative Services	Daily	Daily
Tyler Technologies	ERP Pro 10	Accounting and cashiering	Accounting transactions reporting - accounts payable, accounts receivable, and general ledger	Administrative Services	Daily	Daily
Tyler Technologies	Enterprise Permitting and Licensing (Energov)	Permitting and inspections management and planning applications management	Building permits, planning applications, building inspections, permitting, and planning fee payments	Planning & Environmental Services	Daily	Daily
WordPress (via 360Civic)	WordPress 5.4.2	Public information	Website content	City Manager's Office	As Required	As Required
Zoom	Zoom One Pro and Zoom Webinars	Video conference meetings, webinars, and live chat	Recorded meetings and webinars	City Manager's Office	As Required	As Required